

Department of Public Utilities

Sanitary Sewer Lateral Replacement Work - Forest Hill Avenue

Project Information

The City of Richmond Department of Public Utilities (DPU) is replacing deteriorated sewer service laterals along Forest Hill Avenue between Hathaway Road and Joe Brooks Boulevard. This utility work is a continuation of the sewer replacement project that was completed in the eastbound lanes of Forest Hill Avenue in 2024. The work zone will extend from Windsorview Drive to Shelia Lane along Forest Hill Avenue to allow ample time for lane shifting and merging. Through traffic will be permitted; however, traffic will reduce to one lane in each direction and shift to the southside of the road to ensure safety of the crews, vehicular traffic and pedestrians. Traffic will not be redirected through residential neighborhoods or business parking lots. The project will commence September 2025 with an anticipated completion date of November 2025.

Since this project impacts a heavily trafficked area, the City of Richmond DPU and Department of Public Works (DPW) have been planning and working together to deliver a successful project while ensuring minimal disruption to local residents and businesses.

Project Schedule

This work will begin in September 2025 and is anticipated to continue through November 2025, barring any weather delays or other unforeseen circumstances.

A Maintenance of Traffic (MOT) plan has been developed by the Contractor performing the work and their Traffic Engineer as approved by DPW. Closure will remain in place 24/7 until the project is fully complete. Work hours are scheduled from 7:00 am to 6:00 pm daily, Monday through Friday. MOT installation, relocations, and removal will be completed at night to minimize public impact. During the work, there will be large trucks and other construction equipment operating daily, which will result in an increased level of noise during working hours. Local residents that live adjacent to the work zone and impacted businesses within the work zone will be provided with safe access to and from their homes and businesses through the work zone.

Each business will be notified a minimum of 48 hours prior to any work commencing on their respective sewer service lateral that is anticipated to impact their sewer service. The planned work will not impact the sewer service of any residences in this vicinity of this work. This notice will be given via a "door hanger" style tag that will be hand delivered to the businesses on an as-needed basis.



Sewer Replacement FAQs

What is the purpose of the project?

To install sanitary sewer laterals on the north side of Forest Hill Avenue to the recently installed sewer main on the south side of Forest Hill from the median to the property line, to include installation of property line cleanouts.

How will this project affect my sewer service, and how will I be notified?

Our goal is to minimize the impact on businesses to the greatest extent possible. As the project continues, the contractor will notify businesses via door hanger notices prior to work starting on your sewer service. There may be times when you are asked to limit or reduce the amount of water you discharge to the sewer. A separate door hanger or verbal notification from the contractor will advise you when your sewer service is going to be affected.

How long will the project take?

This project is scheduled to take four months to complete. Work will be continuous, Monday - Friday, unless impacted by weather, equipment failure or other unforeseen circumstances.

Will I be able to access my home or business?

Yes, access will be provided throughout the work zone.

Will traffic be redirected through my business parking lot?

No

How will traffic be affected?

The Maintenance of Traffic Plan will be implemented as detailed above. Road closures will be posted on the Department of Public Utilities Street closing Twitter/X feed (@DPUStreetNews). Every effort will be made to allow access to businesses when it's feasible and safe.

How will parking be impacted?

Please observe and follow directions of "Closed Lanes" and "No Parking" signs around the work zone areas. Parking will be limited for the safety of citizens as well as construction personnel. Any areas of No Parking will be posted as far in advance as possible, but at least 48 hours in advance of the work being performed.

How will trash collection be impacted?

Trash collection times will not be impacted by this work.

Will law enforcement be present in the work zone during construction?

Not planned at this time.

Will traffic be redirected through adjacent residential streets?

No.

If you have questions or comments about this project, please contact the Department of Public Utilities:

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