



DEPARTMENT OF
**PUBLIC
WORKS**

BUILDING A BETTER RICHMOND.

Public Works Overview

2025





OUR MISSION

To provide a clean, safe and healthy environment

THE VISION

To become the organizational leader in customer satisfaction by improving communication, assuring organizational alignment and affecting positive change while preserving our national accreditation



DIRECTOR'S MESSAGE

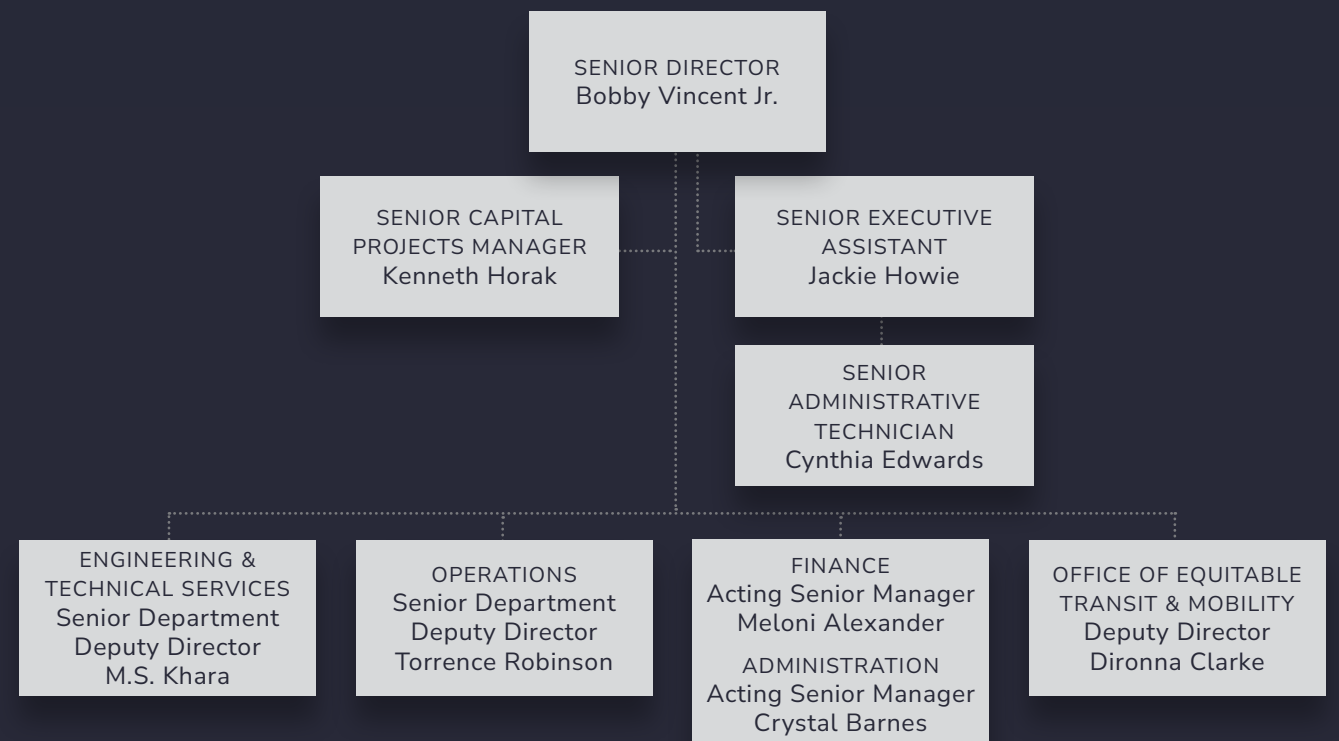
Under the leadership of Mayor Danny Avula, our dedicated team works every day to ensure Richmond's infrastructure is safe, accessible and resilient, supporting everything from everyday commutes to long-term community development.

This booklet highlights the projects and progress behind the scenes across bridge maintenance, paving, right-of-way management and more. Whether resurfacing a neighborhood street, upgrading ADA ramps or guiding private development through plan review and permitting, our goal is to serve Richmond with excellence and transparency.

As we continue to invest in our city's future, I invite you to explore the work we're doing to improve your daily experience and support sustainable growth throughout Richmond.

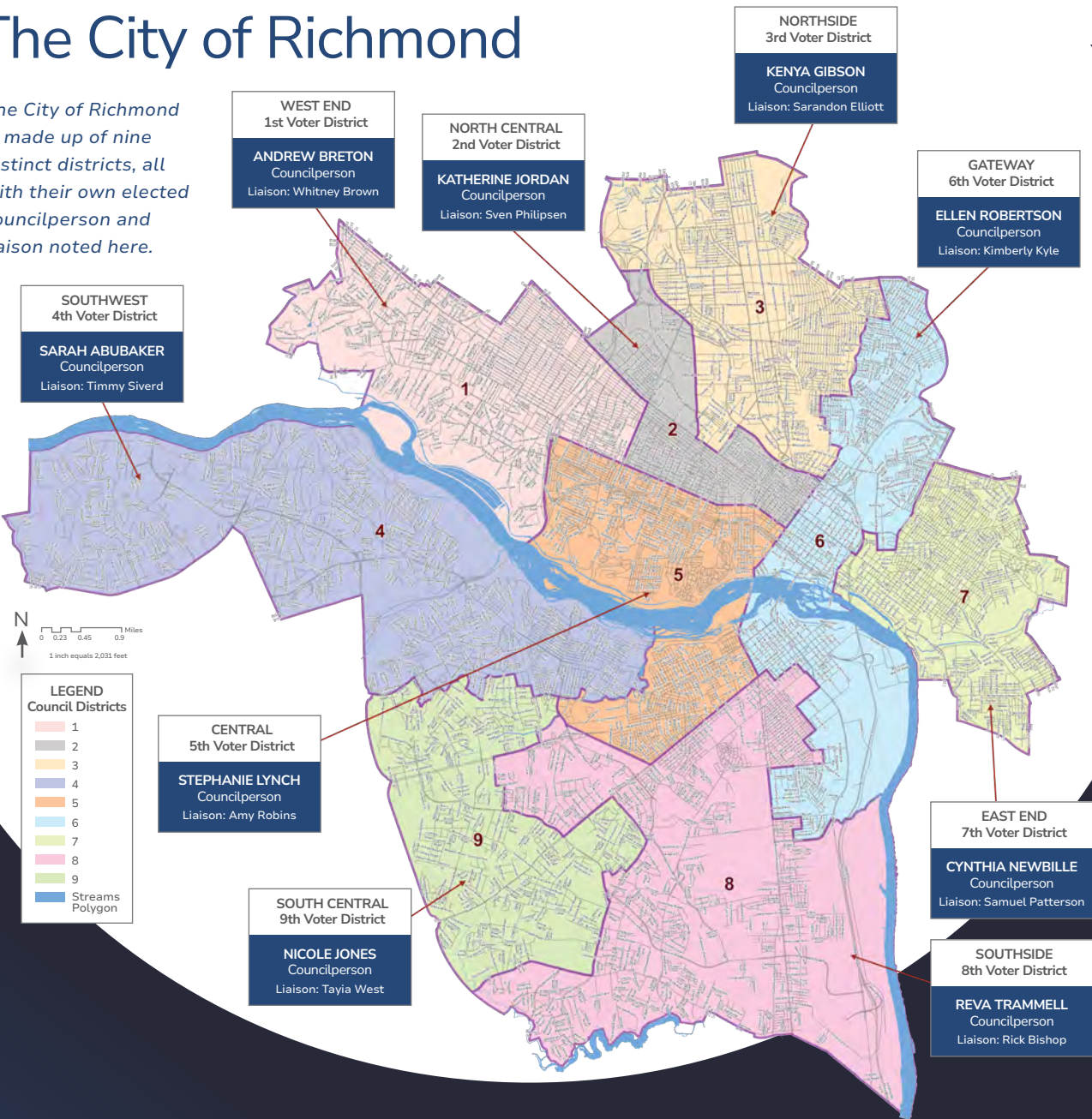
Sincerely, *Bobby Vincent*

The Leadership Team



The City of Richmond

The City of Richmond is made up of nine distinct districts, all with their own elected councilperson and liaison noted here.



Overview

For more than a century, the Richmond Department of Public Works (DPW) has worked to maintain a clean, safe and healthy environment for a city now home to more than 231,000 residents. Accredited by the American Public Works Association since 2005, DPW manages a projected \$1.16 billion in transportation-related funding from FY25 to FY29, supporting strategic planning, engineering and infrastructure upgrades across Richmond.

Under the direction of Director Bobby Vincent Jr., the department continues to modernize the city’s infrastructure through collaboration, innovation and a steadfast commitment to service, safety and sustainability.

KEY FUNDING SOURCES

- State Maintenance Funds
- Central Virginia Transportation Authority (CVTA) – Local and Regional
- Federal and State Allocations
- VDOT Work Orders
- General Obligation Bonds

120,000 Tree Sites
WITHIN PUBLIC ROW

42,780
STREETLIGHTS

521
SIGNALS &
FLASHERS

85 Bridges
& STRUCTURES

1,835 Lane
Miles of Roads
2,626 WITH PARKING &
TURNING LANES

210 Miles
OF ALLEYS

70.7 Miles
OF BIKE LANES

879 Miles
OF SIDEWALKS

BY THE NUMBERS

62.5
Square
Miles
IN
GEOGRAPHICAL
SIZE

POPULATION
METROPOLITAN AREA | 2020 Census
1,314,434 (Ranked 44th in U.S.)
CITY AREA | worldpopulationreview.com
231,782 (Ranked 100th in U.S.)

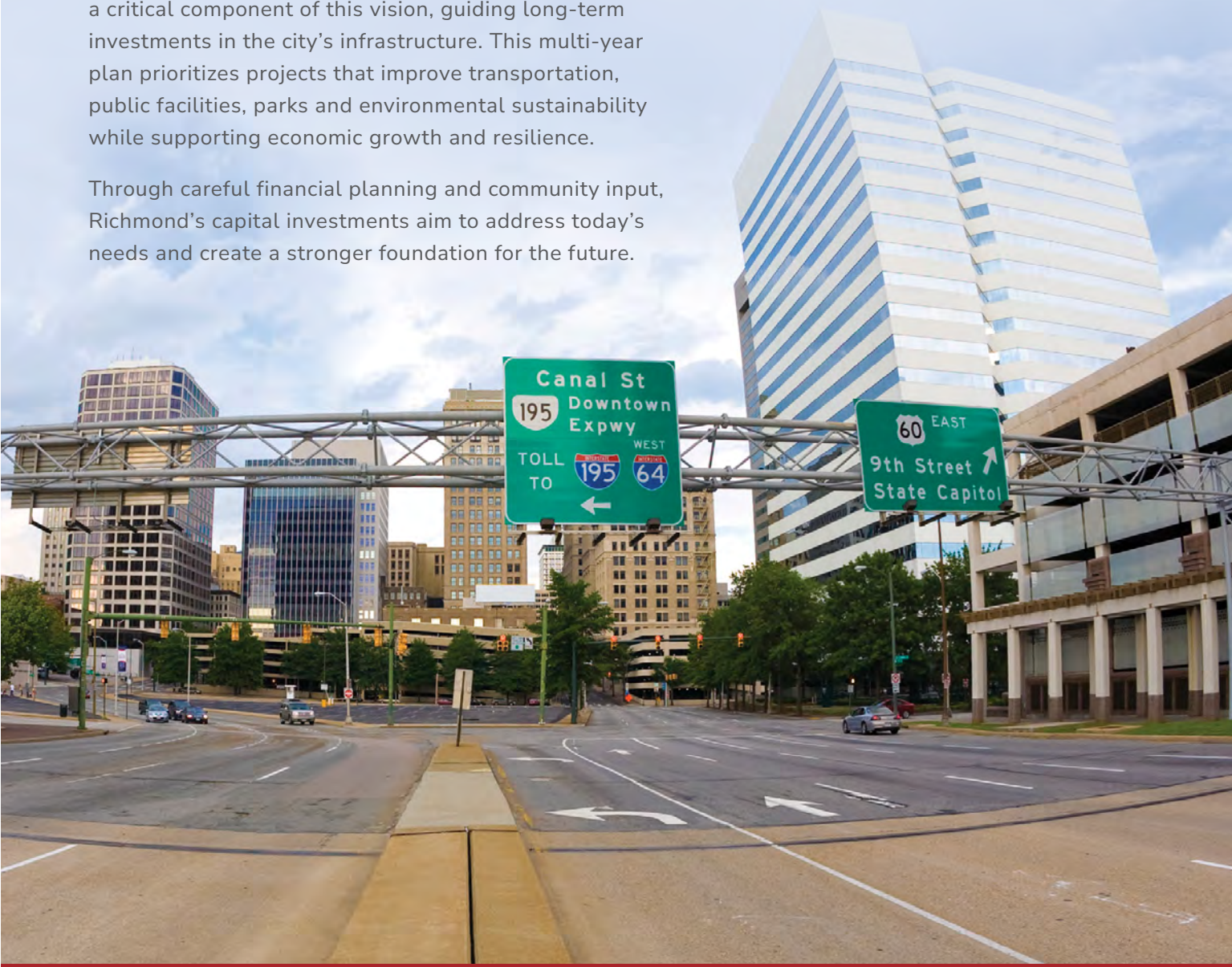


BUDGET & FISCAL OVERVIEW

As part of the Building a Thriving Richmond initiative, the City of Richmond is committed to investing in projects and programs that enhance quality of life, promote equity and strengthen neighborhoods for current and future generations.

The Adopted Capital Improvement Plan 2025–2029 is a critical component of this vision, guiding long-term investments in the city’s infrastructure. This multi-year plan prioritizes projects that improve transportation, public facilities, parks and environmental sustainability while supporting economic growth and resilience.

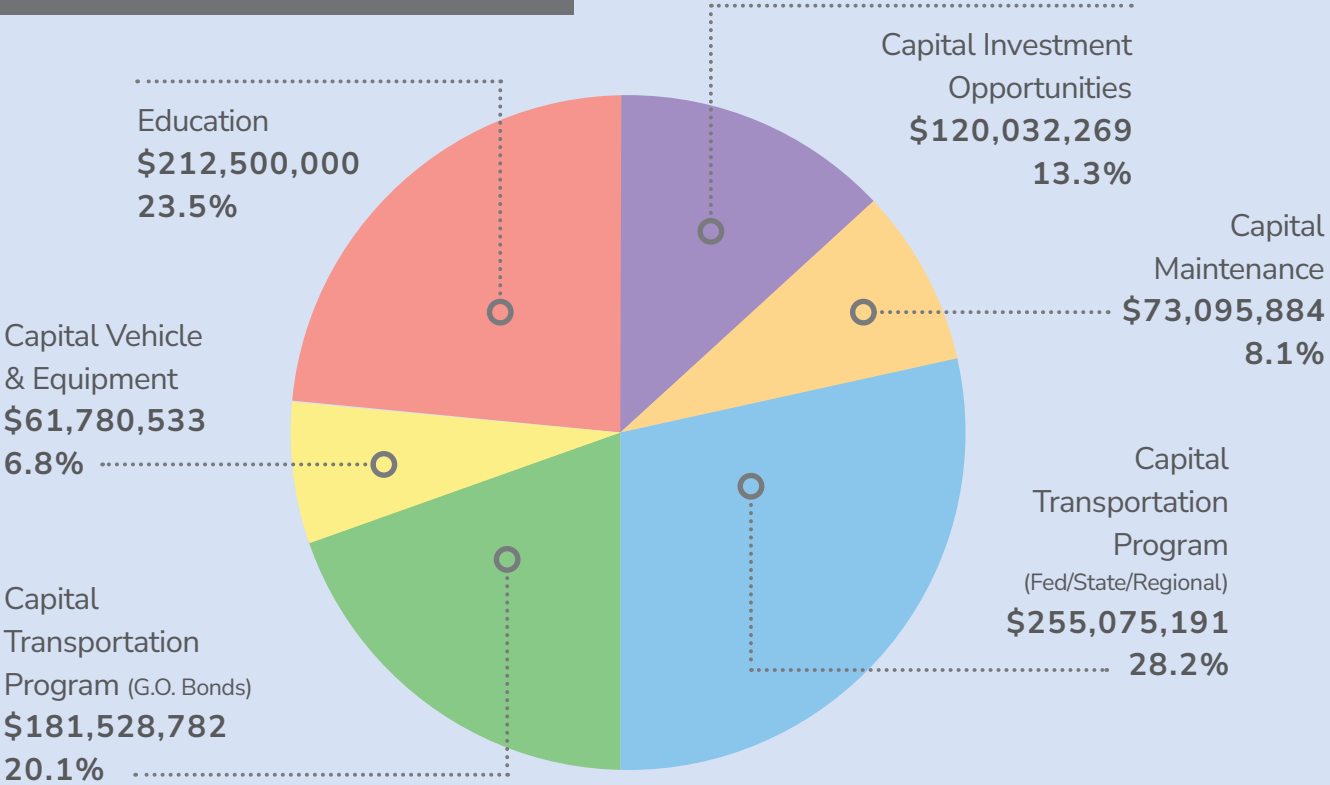
Through careful financial planning and community input, Richmond’s capital investments aim to address today’s needs and create a stronger foundation for the future.



FY25-29

Adopted Capital Improvement Plan

FUNDING BY CATEGORY

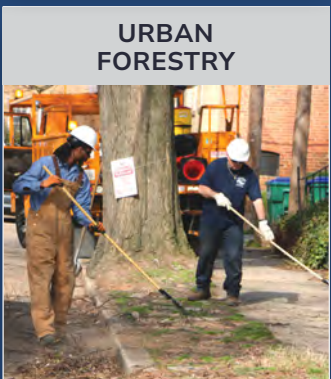
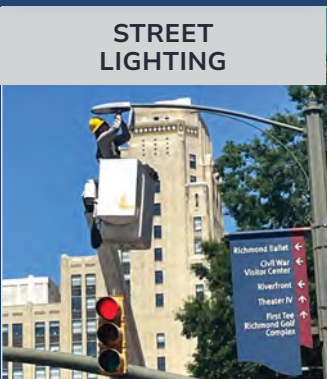
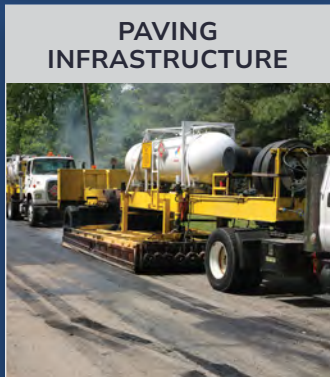
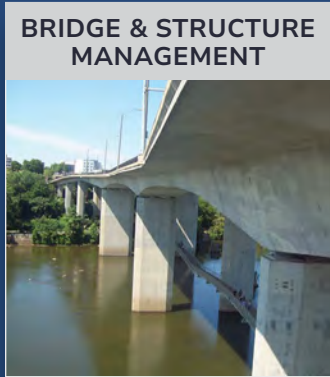
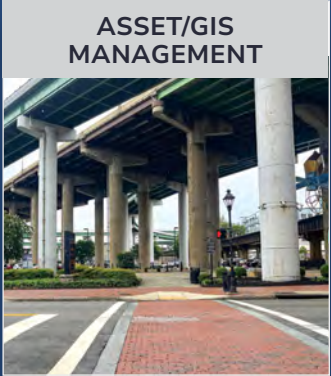


BUDGET SUMMARY	FY22 ACTUAL	FY23 ACTUAL	FY24 ADOPTED	FY25 ADOPTED
Personnel Services	\$12,898,675	\$12,997,891	\$15,385,873	\$15,272,113
Operating	\$33,708,209	\$36,240,454	\$33,538,531	\$35,879,661
Total General Fund	\$46,606,884	\$49,238,345	\$48,924,404	\$51,151,774
Special Fund	\$55,280,467	\$54,717,378	\$56,097,568	\$61,079,031
Internal Service Fund	\$16,461,217	\$17,929,402	\$19,954,575	—
Parking Enterprise Fund	\$10,517,292	\$14,256,960	\$17,000,000	—
Capital Improvement Plan	\$49,049,485	\$84,752,293	\$101,806,909	\$118,133,593
Total Summary	\$177,915,345	\$220,894,378	\$243,783,456	\$230,364,398
Per Capita	\$776.67	\$974.72	\$1,074.09	\$1,005.80
General Fund Staffing	\$238.60	\$151.33	\$190.43	\$181.93
Other Funds Staffing	\$314.60	\$231.82	\$271.57	\$235.07
Total Staffing	\$553.20	\$383.15	\$462.00	\$417.00

OPERATING DIVISIONS

The Richmond DPW is composed of 13 divisions that work collaboratively to maintain and enhance the city's infrastructure and services. From street maintenance and traffic engineering to urban forestry and waste collection, each division plays a key role in supporting a cleaner, safer and more connected Richmond.

The following pages highlight each division's core responsibilities and contributions to this mission.



CY24 SERVICE REQUEST STATISTICS

CATEGORY	CLOSED	INSPECTED	OPEN	TOTAL
Bridges	7	—	—	7
Solid Waste	8,808	4	99	8,911
Grounds Maintenance	4,599	119	24	4,742
Roadway Maintenance	3,513	533	465	4,511
Transportation Management	1,435	—	140	1,575
Traffic Signals	289	1	16	306
Traffic Signs	691	10	12	713
Urban Forestry	1,772	950	87	2,809
Total	21,114	1,617	843	23,574

Asset/GIS Management

MISSION

The Asset/Geographic Information Systems (GIS) Management division's mission is to ensure the effective stewardship of public infrastructure and service delivery by integrating GIS with asset management best practices. With innovative technology and systems integrations, the division is committed to delivering safe, reliable and efficient transportation and public works services through accurate spatial data, efficient applications and informed decision-making.

DIVISION GOALS

- Provide condition assessments for all assets every 3-4 years
- Enhance the integration between Cityworks Asset/Work Management application and RVA311, the city's customer service and service request system
- To move all GIS users from the desktop version of GIS to ArcGIS Online, ESRI's cloud-based solution

FY25 BUDGET

\$508,490

FY25 STAFFING (FTEs)

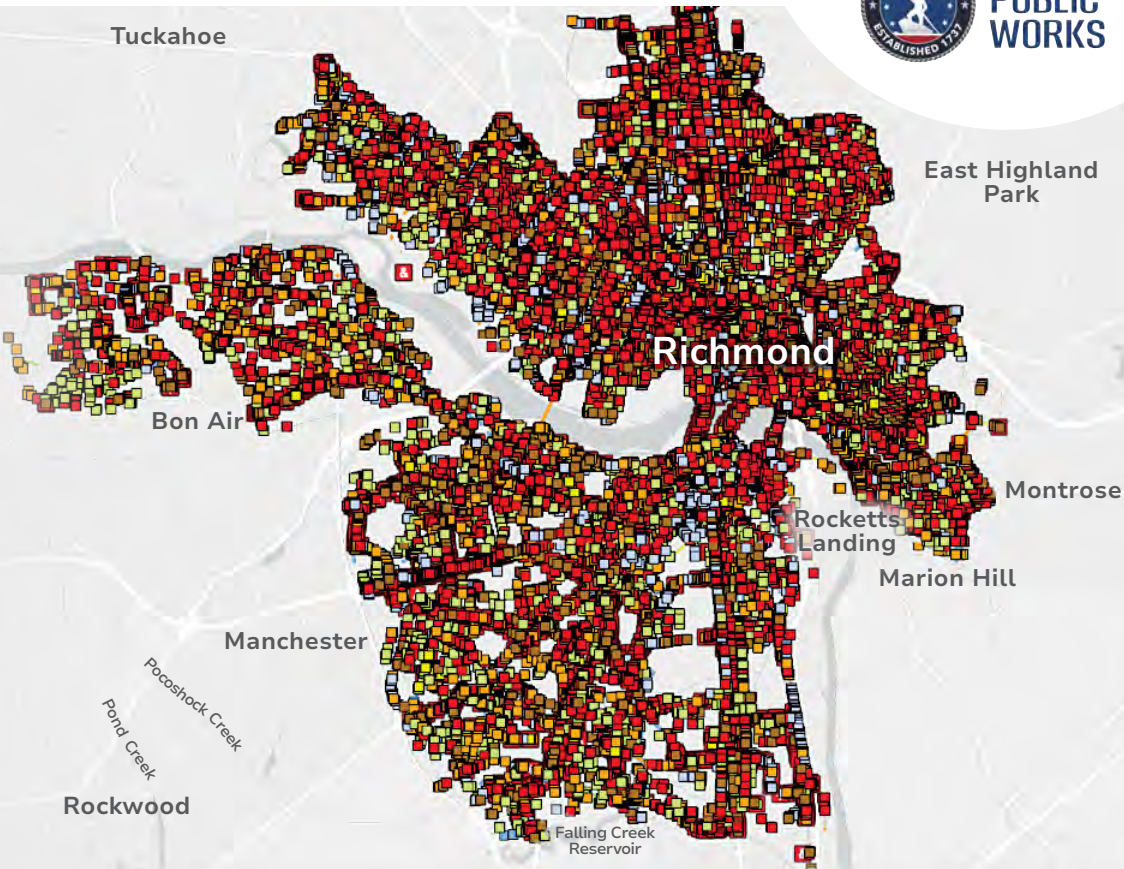
- Total Need: 5
- On-board Staff: 3 full-time employees (FTEs)

KEY STATISTICS

- Over 300,000 location-based assets inventoried in GIS
- 210 miles of alleys inventoried with condition assessments
- 1,835 lane miles of roads inventoried with condition assessments
- 879 miles of sidewalks inventoried with condition assessments

FY25 Asset Inventory BY CATEGORY

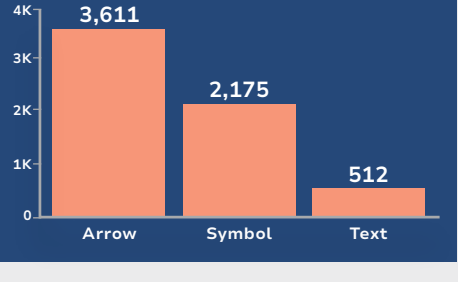
The asset inventory enables data-driven planning, helping DPW prioritize maintenance and improvements while enhancing service delivery and long-term infrastructure resilience through modern tools.



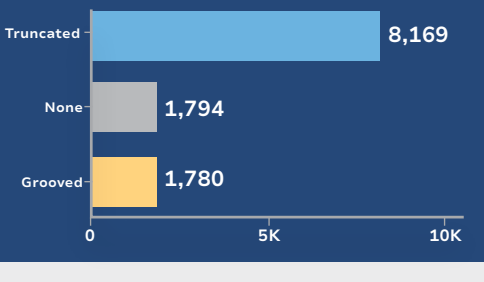
GUARDRAIL TYPE (ft)



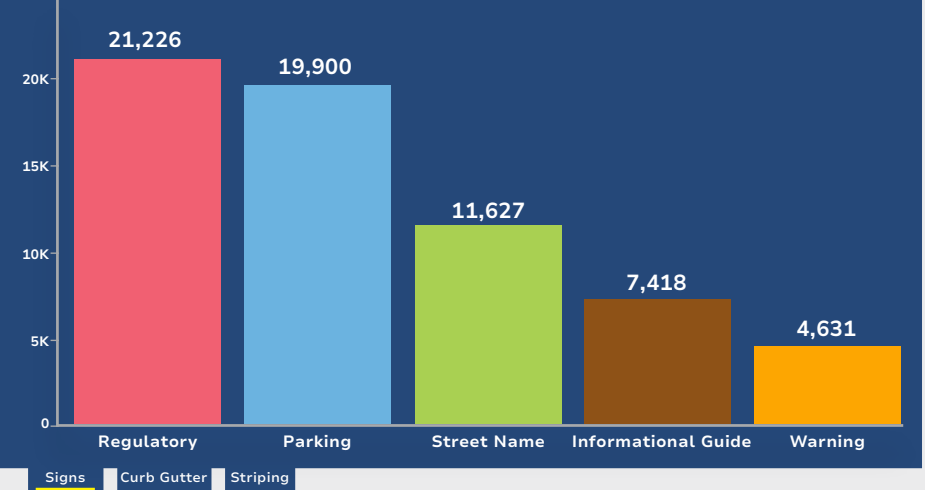
MARKINGS GROUP (count)



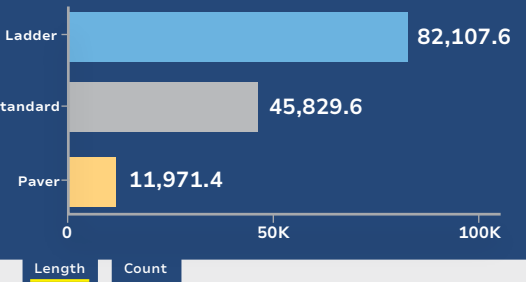
RAMPS BY WARNING (count)



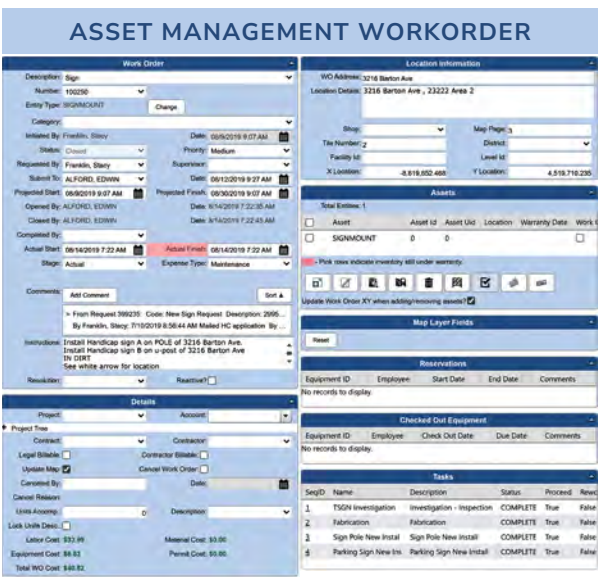
SIGNS BY GROUP (count)



CROSSWALK TYPE (ft)



SOURCES: Esri, TomTom, Garmin, FAO, NOAA, USGS, © OpenStreetMap contributors, and the GIS User Community.



FFY24 ACCOMPLISHMENTS

- Developed and deployed citizen request dashboards for real time analysis of request status
- Implemented Cityworks CMMS mobile application and deployed to 25 field crews
- Implementation of Capital Planning software for the Paving division



Bridge and Structure Management

MISSION

Program and manage city bridges and structures to ensure safety, functionality and compliance through proactive maintenance and strategic improvements, meeting all federal and state standards

DIVISION GOALS

- Public Safety: Perform routine Bridge Safety Inspections (BSI) on a 1- to 2-year cycle
- Regulatory Compliance: Submit BSI reports to VDOT and complete load ratings for all bridges
- Efficient Resource Management: Leverage city crews and contractors, pursue funding from federal, state, local, CVTA and railroad partners
- Timely Repairs: Address 600+ prioritized repair items, grouped by urgency
 - o Priority 1 (Urgent): 33 items
\$0.5 million (CVTA local sources)
Completion: Within 3–6 months
 - o Priority 2 (Moderate): 155 items
\$3.5 million (General Obligation [GO] bonds)
Completion: Within 6–12 months
 - o Priority 3 (Major Rehabilitation): 421 items
\$16.4 million (Capital Improvement Program [CIP] and GO bonds)
Completion: Within 3 years
- Replacement & Modernization
 - o Replacements: All 11 (13%) structurally deficient (SD) bridges are fully or partially funded
 - o Preservation: Nine additional bridges slated for replacement/rehab in the next 5–10 years
 - o Modern Design: Urban-compatible structures that meet multimodal and aesthetic standards

FY25 BUDGET

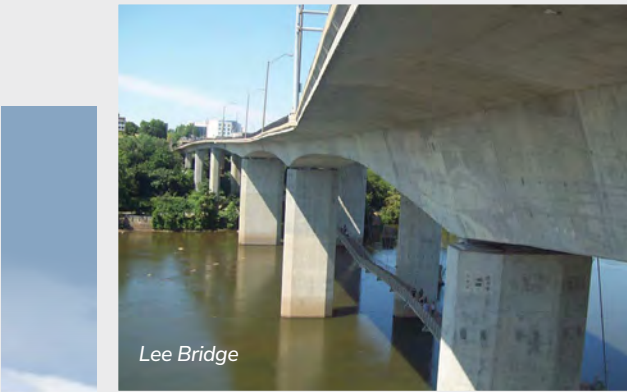
- Special Fund: \$1.66 million+
- CVTA Local: \$0.97 million
- Total: \$2.63 million

FY25 STAFFING (FTEs)

- Total Need: 20 FTEs
- On-board Staff: 7 FTEs
- Vacancies: 13 FTEs
(goal: 3 full bridge crews [12 field staff] + 8 support/technical staff)

KEY STATISTICS

- Structures Managed: 85
(60 bridges, 25 culverts)
- Total Asset Value: \$2.2 billion
- Major Bridges (Lee, Mayo, MLK, Manchester): \$1.5 billion
- Average Bridge Age: 54 years
- SD Bridges: 11 (13%) – all funded for replacement
- Target: <4% SD by 2030
(vs. national average of 9%)



FY25 ACCOMPLISHMENTS

- Coordinated with VDOT, CSX, Parks, DPU and Diamond District stakeholders on major bridge projects, including Mayo and Arthur Ashe Boulevard bridges
- All 11 SD bridges are fully or partially funded for replacement.
- 329 bridge maintenance tasks completed (cleaning, patching, joint sealing, etc.)
- 23 repair items completed using in-house crews and annual contractors
- 46 bridges inspected by city/consultant inspectors
- Three bridges under construction; 2 more under contract



Capital Projects/Engineering

MISSION

The Capital Improvement Projects Division is dedicated to design, construction and total project management of transportation infrastructure improvement projects to ensure safe, efficient and reliable infrastructure access to services and the equitable movement of people across Richmond for all ages and abilities, whether people walk, roll, bike, ride transit or drive.

VISION

Engineering infrastructure for the future

FY25 BUDGET

\$1.2 million

FY25 STAFFING (FTEs)

18 FTEs (13 on-board, 5 vacant)

GOALS FOR FY26–FY30

Complete the construction of the following projects:

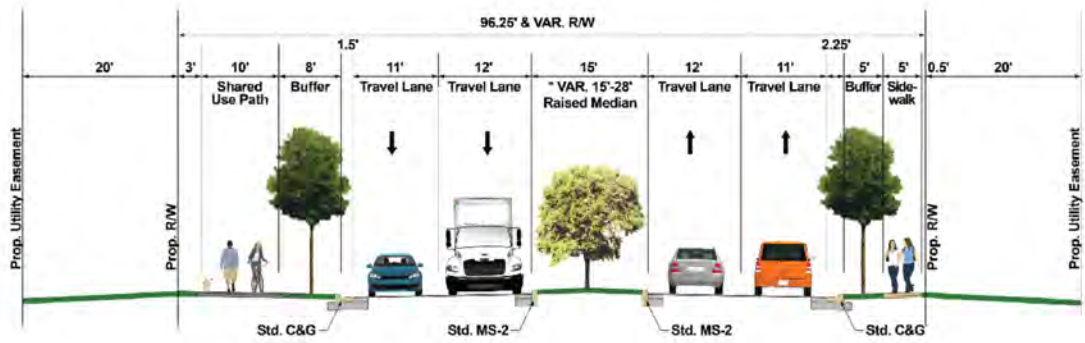
- Commerce Road Improvements: \$36 million
- Arthur Ashe Bridge: \$38 million
- James River Branch Trail: \$12.7 million
- Hull Street Improvement Phase I: \$37 million
- MLK Bridge Repairs: \$5.7 million
- Main Street/Williamsburg Intersection Improvement: \$3.5 million
- East Richmond Road Bridges: \$7 million
- Lynnhaven Avenue Bridge: \$2 million
- Hull Street/Manchester Canal Bridge: \$10.5 million

KEY STATISTIC

- Over 40 active CIP projects for delivery and estimated over \$300 million funded through federal, state, city and regional funds



Hull Street Corridor design



The Hull Street Corridor design through completion ensures a safe, efficient and reliable infrastructure to allow equitable movement of people across Richmond for all ages and abilities.



FY24/FY25 ACCOMPLISHMENTS

- Southwood Parkway Sidewalks: \$200,000
- Belvidere Street Improvements: \$960,000
- Transit Stop Sidewalk Improvements
- Gillies Creek Greenway Phase II & III: \$1 million
- Hull Street Gateway Sign: \$400,000
- Jefferson Ave Improvements Ph II: \$1.3 million
- Canal Walk Phase II: \$700,000
- Green ES Sidewalk Phase II: \$700,000
- Maymont Area Sidewalks PH II: \$430,000
- Semmes/Forest Hill Avenue: \$2.8 million

Grounds Maintenance

The Grounds Maintenance Division is tasked with maintaining the aesthetic and functional quality of Richmond’s public greenspaces, from medians and parks to school grounds and right-of-way. The team helps enhance community well-being, supports environmental goals and ensures parks and public areas remain safe, welcoming and attractive.

KEY STATISTICS

- 68 school buildings and 93 parks/ playgrounds maintained
- 172 medians/triangles, 39 lane miles of roadside vegetation and 40 lane miles of general vegetation are routinely trimmed
- 170 flower beds are planted and cared for under the division’s annual maintenance programs

BUDGET

Operating budget of \$6,280,698 includes personnel and equipment costs for mowing, cleaning and beautification efforts across city-maintained greenspaces.

GOALS

- Maintain turf and vegetation on a defined schedule
- Protect environmental health by managing algae in public park lakes and supporting leaf and storm debris removal efforts
- Support city operations and events by providing mowing, weed control and vegetation management for schools, public facilities and special events

Roadway Maintenance

MISSION

To provide a clean, safe and healthy environment with values of accountability, teamwork, respect, training, communication, consistency and professional/organizational growth. To enhance the quality of life, promote economic prosperity and to improve mobility through the maintenance and repair of roadways, sidewalks and alleyways.

KEY STATISTICS

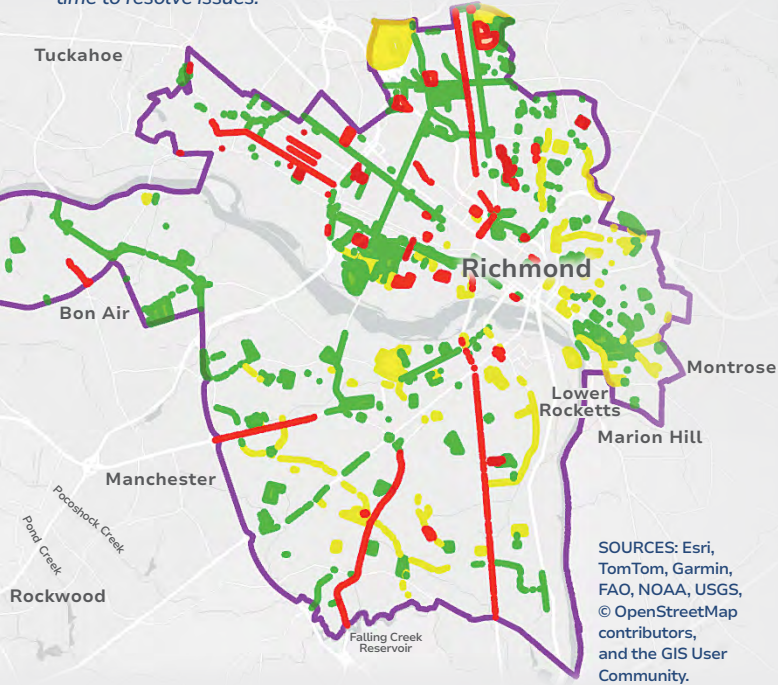
- Responsible for 2,626 lane miles
- Responsible for 3,200 alleys
- Responsible for 879 miles of sidewalks

FY24 ACCOMPLISHMENTS

- Patched 11,200 potholes across the city
- Performed maintenance on 1,083 alleys
- 6,094 square yards of sidewalk repairs
- 58 Americans with Disabilities Act (ADA) ramps installed

FY25 Ground Performance Dashboard DETAILS

This dashboard highlights how Richmond DPW tracks service efficiency through metrics such as completion rates, service request volume and time to resolve issues.



SOURCES: Esri, TomTom, Garmin, FAO, NOAA, USGS, © OpenStreetMap contributors, and the GIS User Community.

Number of Locations 425		
SCHOOLS		
# OF LOCATIONS	LOCATIONS BEHIND	ON-TIME %
49	19	🔥 61.2
MEDIANS		
# OF LOCATIONS	LOCATIONS BEHIND	ON-TIME %
133	36	✓ 72.9
PLAYGROUNDS		
# OF LOCATIONS	LOCATIONS BEHIND	ON-TIME %
38	0	✓ 100
PARKS		
# OF LOCATIONS	LOCATIONS BEHIND	ON-TIME %
144	5	✓ 96.5
TRAFFIC CALMERS		
# OF LOCATIONS	LOCATIONS BEHIND	ON-TIME %
43	4	✓ 90.7
FACILITIES		
# OF LOCATIONS	LOCATIONS BEHIND	ON-TIME %
18	3	✓ 83.3



Snow plow clears street



Crews excavate and assess sidewalk damage



Crews perform brick sidewalk repairs

Office of Equitable Transit & Mobility

The Office of Equitable Transit and Mobility (OETM) works to ensure Richmond’s transportation network is inclusive, safe and accessible for all residents, regardless of income, age, race or ability. In FY24, OETM continued to advance transportation equity and accessibility across Richmond. Through bold planning, strategic investments and cross-sector collaboration, OETM achieved major milestones that brought lasting value to Richmonders.

STRATEGIC PROGRAM HIGHLIGHTS

- **Richmond Connects Implementation:** City’s official transportation plan focuses on equitable access and aligns with the city’s strategic goals around housing, health and mobility
- **Lighter, Quicker, Cheaper Program:** Through this new program, nine projects in underserved areas have been planned for 2025 implementation.
- **Micro-Mobility and Transportation Demand Management (TDM) Initiatives:** Bike Share program has been enhanced and micro-mobility infrastructure expanded. TDM strategy is being drafted to reduce congestion and improve access to active and shared transportation modes.
- **Main Street Station:** Hosted 86 events, serving more than 28,000, and added two new staff to manage growing demand
- **Staff Growth & Internal Capacity:** four new hires
- **Funding Growth & Resource Development:** Secured over \$11 million in new grants and funding, a 69% increase over FY23
- **Cross-Agency & Regional Partnerships:** Collaborated with GRTC on multiple planning efforts and continued on the downtown multimodal transit hub, Fall Line Trail and Richmond Connects implementation

GOALS

- Further implementation of Richmond Connects
- Expansion of grant writing capacity to seek additional funding opportunities
- Enhanced data collection and performance tracking for equity outcomes



FY24 ACCOMPLISHMENTS

- The Richmond Connects Plan, Richmond’s long-range multimodal transportation plan, was unanimously approved by City Council early 2024, informed by over 10,000 resident responses
- Piloted “Lighter, Quicker, Cheaper” (LQC) pedestrian safety improvements along German School Road, using temporary, low-cost design features to enhance walkability and inform future infrastructure investments
- Achieved the highest level of community engagement to date, reaching 4.5% of Richmonders
- Secured \$11.03 million in new funding, a 69% increase from FY2023
- Expanded staff by four team members across key units
- Received the Equity in Planning Award from Virginia APA
- Presented at the National Vanguard Conference, National NACTO and WTS conferences
- Advanced North-South BRT Study and regional mobility partnerships
- Rolled out e-scooter and e-bike programs in the Southside through partnerships with Bird, Lime & public libraries and supported the expansion of Bike Share and micro-mobility programs
- Supported GRTC in securing funding for two microtransit zones in Richmond
- Named Team of the Year by the Department of Public Works
- Met 24 of 35 performance targets



Paving Infrastructure

The Paving Infrastructure Division is responsible for maintaining and improving the surface quality and accessibility of Richmond’s streets. Focused on public safety, multimodal mobility and long-term durability, the division oversees pavement resurfacing, markings and ramp upgrades to ensure the city’s roadway network meets evolving transportation standards.

KEY STATISTIC

- Manages the resurfacing and maintenance of approximately 1,860 lane miles of streets across the City of Richmond

GOAL

The division’s goal is to achieve and maintain 80% of Richmond’s streets in satisfactory or good condition, which corresponds to a Pavement Condition Index (PCI) of 70 to 100. The PCI is a standardized rating system that scores pavement on a scale from 0 to 100, with higher numbers indicating better conditions. A PCI of 70 or above reflects streets that are smooth, safe and require only minor maintenance. As of FY24, 76% of Richmond’s streets already meet this standard, placing the city close to its long-term target.

BUDGET

The total FY25 adopted budget for the Street Paving Program is \$13,194,653, which includes both general fund and other funding sources.



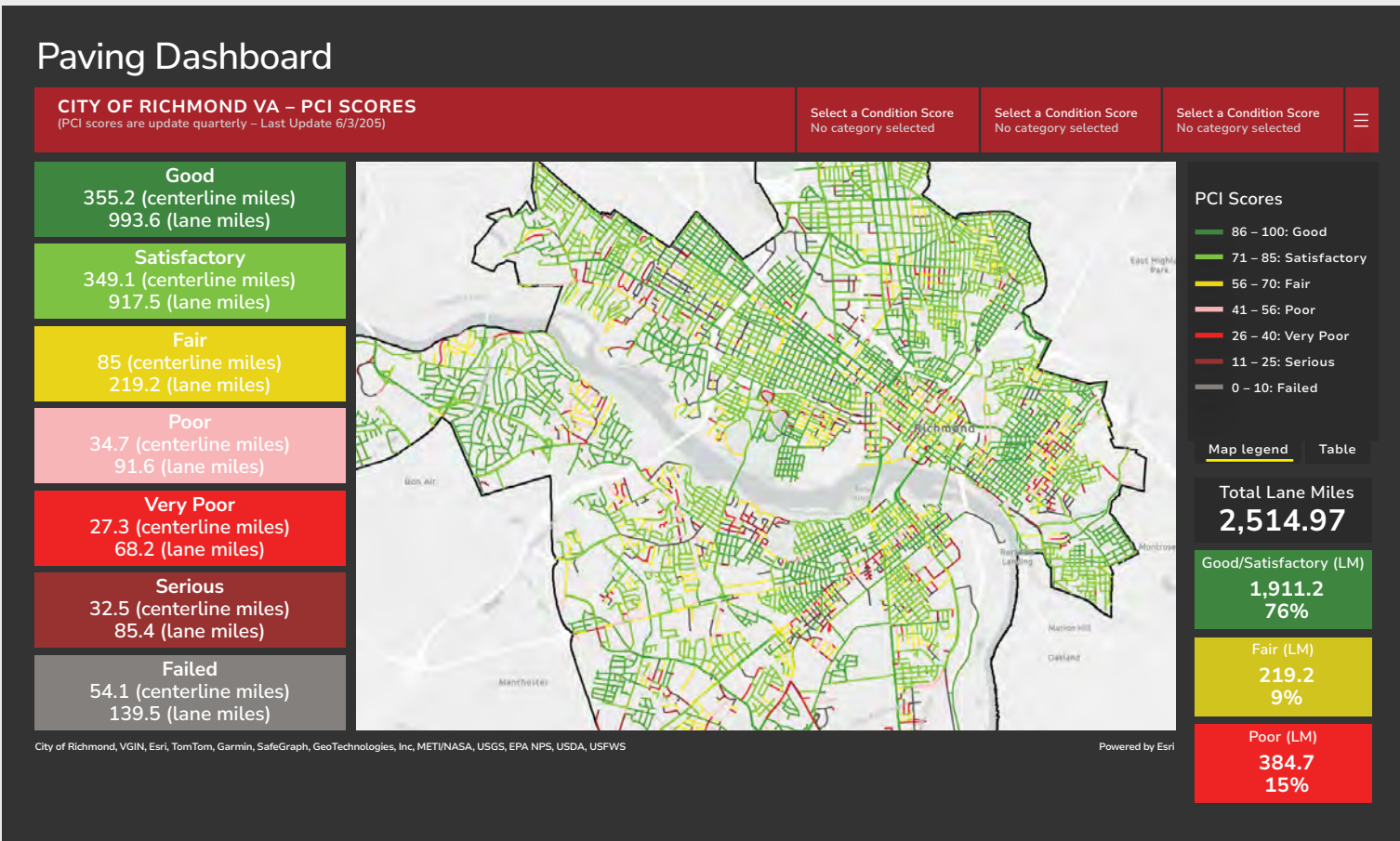
Crews begin the milling process



Milled asphalt is loaded onto trucks



Fresh asphalt is laid and compacted



Right-of-Way Management

MISSION

To provide timely, efficient and accurate technical services and professional guidance for the development of the city public right-of-way for all public and private infrastructure improvements by providing plan review, permitting, construction inspection and field survey services

VISION

To ensure a safe and efficient multi-modal public right-of-way for all users and abilities to enable and promote private/economic developments in the city

FY25 BUDGET

- Special Fund: \$2 million
- CVTA Local: \$0.2 million
- Total: \$2.2 million

FY25 STAFFING (FTEs)

- Total positions: 24 FTEs
- Current Staff: 18 FTEs
- Vacancies: 6 FTEs

KEY STATISTIC

(Service requests received and completed as an example)

2024 KEY PERFORMANCE MEASURES (partial list)	COMPLETED/APPROVED	
PERMITS (ISSUED)	MONTH (AVG)	YEAR (TOTAL)
Work In Street (WISP)	138	1661
Encroachment (ENCR)	5.5	67
SURVEY (CONDUCTED)		
Field Survey	42	505
REVIEWS (PARTICIPATED)		
Building Residential (BLDR)	157	1889
Building Commercial (BLDC)	64	771



FY24/FY25 ACCOMPLISHMENTS

- Diamond District Development Ball Park: New stadium plan review and start construction
- Diamond District Development Phase 1: Public infrastructure plan review and start construction
- RRHA Creighton Court Redevelopment: Development Agreement executed and start construction
- RRHA Highland Grove Redevelopment: Developer Agreement executed and start construction
- VCU Athletic Village: Public infrastructure plan review
- VCU Art & Innovation Academic Building, CoStar Development: Complete Plan review and start construction

Solid Waste Management

The Solid Waste Management Division oversees residential and commercial refuse, recycling, bulk/brush and special waste collection, ensuring the city remains clean, safe and healthy for all inhabitants.

KEY STATISTICS

- Approximately 72,000 weekly household collections, served by city-issued 95-gallon “supercans”
- Two facilities accepting household hazardous waste, brush and bulk items
- Bi-weekly curbside service available year-round for yard debris and large items

GOALS

- Continue and promote the “Back Door Service” for eligible elderly and disabled residents to ensure accessible refuse collection
- Boost education and enforcement to ensure proper placement and removal of “supercans” on collection days, reducing debris and violations
- Encourage recycling and responsible waste disposal through programs and public outreach

FY24 ACCOMPLISHMENTS

- 64,402 tons of household refuse collected
- 7,363 tons of recycling collected
- 7,394 tons of bulk and brush items collected
- 6,398 supercans delivered



Street Lighting

The division operates and maintains Richmond’s municipal street light network, ensuring safe and reliable public lighting citywide. This includes addressing outages, coordinating with utility providers and implementing energy-efficient upgrades to support public safety, accessibility and nighttime visibility.

KEY STATISTICS

- Approximately 37,000 city-owned streetlight fixtures
- Five electric distribution subsystems and over 350 miles of overhead and underground wiring
- Thousands of various pole types across neighborhoods and corridors



GOALS

- For FY25/26, energy savings in the utility budget, because of LED retrofits, will go toward additional LED conversions
- Currently exploring energy performance contracting to assist with upfront LED conversion costs
- City Council adopted the “RVAgreen Plan,” developed in full partnership with the community, prioritizing full conversion by 2026

FY24 ACCOMPLISHMENTS

- SS4A Traffic Project:
 - Assisted in the develop of a Streetlight Management Plan in support of Vision Zero
- 8% of ornamental lights have been converted to LED (these are the most expensive fixtures with a lower rate of return)
- In the Diamond District:
 - Removed all existing primary/secondary infrastructure to enable Phase 1A construction in the Diamond District
 - Assisted in the development of a roadway lighting and catenary lighting standard within the district
- ARPA Enhanced Lighting Project:
 - Converted Broad Street East of Belvidere Street to LED (~300 luminaires)
 - Converted Carytown Corridor to LED (~100 luminaires)
 - Converted Main Street pedestrian walkway to LED (~80 luminaires)

Street Cleaning

MISSION

- The mission of the Street Cleaning Division is to provide annual cleaning of all city streets to protect the environment and citizens from pollution and debris entering the city drains and natural waterways.
- The mission of DPW Graffiti is to provide graffiti removal for the businesses and residents of Richmond to maintain property values, to deter crime and improve curb appeal throughout the city.
- The mission of DPW Clean Cut is to provide litter pick up and vegetation removal from city right-of-way, drain inlets and alleys in an effort to beautify and protect the city's environment.
- The mission of DPW Special Events is to provide a clean environment before, during and after events in the city in an effort to encourage tourism and local business.

VISION

The vision of DPW Street Cleaning is to provide a robust and comprehensive street cleaning program that educates the public and addresses environmental concerns through new technologies, efficient management, accreditation and policy review.

OBJECTIVES

- Provide competitive customer service to internal and external customers
- Encourage staff and provide opportunities to continue educating themselves in this field of work
- Conjoin the efforts of the division's subsets to make the city a beautiful and clean destination for visitors and residents



Crews clear litter following a community event



Street sweepers unload collected debris into a dump truck



Crews collect and remove leaves during the city's annual leaf collection program



City crews remove graffiti

FY24 ACCOMPLISHMENTS

- 7,950 lane miles of streets swept
- 5,900 tons of debris prevented from entering the sewer system
- 1,004 litter cleanup locations
- 1,313 graffiti locations remediated
- 2,330 leaf vacuum locations completed



Transportation Management

MISSION (SAFE AND LIVABLE CITY)

To promote safe and equitable access for all ages and abilities for people who walk, roll, bike, ride transit or drive. Through innovative financial planning, people-centered design and collaborative partnerships, create a transportation network that provides safe, comfortable access supporting all land use contexts enhancing the quality of life and economic development opportunities.

VISION

Vision Zero City – eliminate deaths and severe injuries on City Streets by 2030

By 2030, Richmond will be a model of sustainable urban mobility connecting neighborhoods safely and seamlessly using modern transportation infrastructure to make the city of Richmond a Vision Zero, Complete Street and Smart City.

FY25 BUDGET

\$5 million (without Street Light Division
Budget of \$9.2 million)

FY25 STAFFING (FTEs)

- Total Positions: 48 FTEs
- Current Staff: 34 FTEs
- Vacancies: 14 FTEs

DIVISION RESPONSIBILITIES

- Traffic signs
- Pavement Markings
- Signal system
- Traffic calming
- Bike infrastructure
- Project management and delivery of safety improvement projects

KEY STATISTICS

- 75% of severe crashes occur on just 9% of the city street network
- Secured over \$750 million in discretionary funding for transportation projects
- 29% drop in vehicle-related deaths in 2024 compared to 2023
- 50% drop in people killed in alcohol-related crashes
- 100 miles of bike lanes by 2028 (about 71 miles of bike lanes exist in 2025)
- 90% of residents will be within a 10-minute walk of convenient and comfortable public transit
- Managing over 42 active safety improvement projects estimated over \$50 million



FY24/FY25 ACCOMPLISHMENTS

- Changed the built environment to improve safety for all ages and abilities
 - Converted street space to created dedicated space for bikes and buses
 - Installed pedestrian hybrid beacons for people crossing multi-lane streets
 - Added leading pedestrian intervals at dozens of intersections to give a head start to people walking and rolling across the street
 - Constructed accessible sidewalks with pedestrian countdown signals and high visibility crosswalks to transit stops
 - Re-timed traffic signals to encourage speeds to follow the speed limit
 - Hosted four speed management symposiums engaging with the community on the engineering, enforcement and education of multimodal safety

Urban Forestry

The Urban Forestry Division manages and preserves Richmond’s public tree canopy, ensuring the city’s trees are safe, healthy and equitably distributed across all neighborhoods. With a mission to enhance the city’s livability and sustainability through proper tree care and strategic planting, the division is responsible for the maintenance of street trees, park trees and trees in other public spaces.

KEY STATISTICS

- City-owned tree Inventory: Approximately 120,200, representing 80+ species
- Annual Planting: Around 2,000 new and replacement trees planted each season (Nov.1 – April 15)
- Tree City USA Designation: Richmond has achieved this honor for 33 consecutive years

GOALS

- Increase Canopy Equity by tree plantings in underserved neighborhoods
- Complete a comprehensive Urban Forest Master Plan
- Enhance tree health through regular pruning, structural trimming and timely inspections to extend tree lifespan
- Strengthen community partnerships and elevate educational outreach through programs, workshops and walk events



Tree-lined trail



Tree-lined sidewalk



Crews remove storm debris and trim overgrown branches



Teams tackle sidewalk vegetation and overgrowth



Crews trim branches near power lines to prevent outages

FY25 ACCOMPLISHMENTS

- Coordinated planting of 950 street trees utilizing ARPA funds
- Completed over 2,300 citizen-requested tree assessments
- Removal of 510 hazardous trees
- Pruned more than 2,500 trees in partnership with Tree Stewards
- Responded to more than 400 emergency and storm damage calls
- Achieved “Tree City USA” status for 33rd consecutive year
- Oversight and management of the department’s Debris Management Program





DEPARTMENT OF
**PUBLIC
WORKS**



From paving streets and maintaining traffic signals to keeping public spaces clean and green, the dedicated divisions of Richmond's DPW make the city safer, more accessible and more livable every day. Their work reflects a deep commitment to service, resilience and pride in community, ensuring that Richmond continues to grow stronger, street by street.

As neighborhoods evolve and infrastructure demands increase, these teams continue to meet the moment with innovation, efficiency and care. Whether responding to emergencies, advancing sustainability or improving daily quality of life, Public Works remains at the heart of progress, quietly powering the systems that keep Richmond moving forward.

2025