

Investigation	Incident	Incident Location	Incident Summary	Resolution Summary	Follow-Up Summary	Closure
519506 Illicit Discharge	1/6/2024	601 Davis Ave	Gnats and bugs from sink and drain on the back side of property	Request was closed due to lack of information and the request its self was not clear.	N/A	7/12/2024
ID007 Illicit Discharge	2/8/2024	2803 Dock St	Discharging oily substance at the Great Ship Locks	Pretreatment staff determined that is what iron-oxide bacteria and was not harmful to the environment.	Pretreatment staff took samples.	2/8/2024
522459 Illicit Discharge	2/18/2024	801 W 44th St	Citizen encountered an illicit discharge of petroleum products into Reedy Creek.	DPU Environmental staff walked Reedy Creek from 46th and Basset to 40th St. Found petroleum products in creek. DEQ notified. Cleanup process started	DEQ and Pretreatment installed booms to maintain site until Hepaco crew can and completed cleanup.	2/21/2024
ID002 Illicit Discharge	3/13/2024	510 14 St	Concerned that owners at 510 14 St were discharging wastewater into the river.	There was no evidence of a spill or the smell of gasoline during investigation.	Joe who operates a food truck at this location said they had a septic tank but didn't know any other information on drain fields.	3/13/2024
524416 Illicit Discharge	3/15/2024	1 Hampton Commons Ter	Water drainage pipe, rusty and foaming	This matter was a private property issue	The property owner was notified about this matter.	3/15/2024
ID009 Illicit Discharge	3/19/2024	Sisco Ave.	Illegal dumping of tires.	There was an illegal dumping of tires. DPW was called to assist with cleanup and the removal of tires.	DPW assist with cleanup and the removal of the tires.	3/19/2024
ID005 Illicit Discharge	4/5/2024	5817 Walmsley Blvd	Someone dumped seven or eight oil containers at this location,	Found that someone dumped oil containers at construction site, no spill all oil was contained.	Property owner was notified to dispose of the oil containers.	4/5/2024
ID008 Illicit Discharge	4/5/2024	2601 P St	Illegal dumping of grease in the alley behind this business.	There was an illegal dumping of grease. No grease entered the waterways or drains.	Informed staff to watch for illegal dumping's and checked on site for 3 months after incident.	7/5/2024

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528280 Illicit Discharge	5/1/2024	5200 Hatcher St	Liquid pollution is leaking from pipeline. Possible petroleum. Area around the leak is turning orange.	Upon investigation it was determined that it was iron-oxidizing bacteria.	This issue was on the Henrico County line and they were notified via email in correspondence with this matter.	5/2/2024
528382 Illicit Discharge	5/2/2024	405 S Allen Ave	A non resident performed a engine swap for a car on a public street leaving a lot of oil all over the street.	Upon investigation it was evidence of an spill but it didn't reach any water way/ sewer system.	During the investigation the property owner never answered the door. Pretreatment staff mitigated the area.	5/7/2024
ID006 Illicit Discharge	5/9/2024	2605 Redwood Ave	Illegal dumping of oil tank at this location in the alley.	Hazmat arrived on scene and was able to upright the tank and put absorbent down.	Hepaco cleaned up the spill and removed the tank.	5/12/2024
ID005 Illicit Discharge	5/17/2024	2600 Lumkin Ave	Illegal dumping of fifty-five gallon drums into the ditch line at location	Found several fifty-five gallon drums dumped by the ditch line.	Hepaco was assigned to cleanup and disposal of the drums.	5/19/2024
ID003 Illicit Discharge	5/30/2024	100 E Cary St	Discharging of grease in the street from restaurant located at this address. Staff was putting used grease in the trash can in plastic bags.	Found evidence of a grease spill. DPU storm water crew assisted with the cleanup and cleanout of storm drain.	followed up every month for the next 6 month to ensure problem didn't reoccur	11/30/2024
530613 Illicit Discharge	5/31/2024	2804 Kane St	Man made stream between the state fence and I-64 that transports water for drainage.	pretreatment staff found that it is a channel that flow from the highway.	During the investigation the citizen wanted the city to cut vegetation from growing over the fence line. Didn't mean to say illicit discharge.	12/4/2024
ID001 Illicit Discharge	6/24/2024	114 W Broad St	Company named Johnny on The Spot was pressure washing graffiti off the side of a building at this address.	the company had a permit to discharge in the storm drain.	Company had permit and cleaned up everything once the pressure washing was completed.	6/24/2024
534066 Illicit Discharge	7/15/2024	1221 Richmond Hwy	Soapy and cloudy water running into storm drain from cleaners. Owner stated pipe was backed up and was going to be repaired on 7/22/2024	Owner was notified to discharge the remaining water into his wash sink until the pipe was repaired.	The pipe was repaired on 7/22/2024	7/23/2024

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ID010 Illicit Discharge	8/19/2024	3337 Broad Rock Ave	Caller stated that this restaurant had grease flowing into the street from their business.	Owner was notified about the spill and had staff clean up spill and put down oil dry	Company cleaned up the spill and oil dry was observed to put down	8/19/2024
536844 Illicit Discharge	8/20/2024	2501 Brady St	Apartment complex called The Villa had a storm drainage issue.	It was determined that there was no issue at this address for illicit discharge or inlet cleaning.	No issue at address	8/20/2024
ID011 Illicit Discharge	8/30/2024	707 Albany Ave	Diesel fuel was released into a ditch on 7 St	A broken hydraulic line from a truck caused the leak. Pretreatment clean up and maintained spill.	Hepaco was called by responsible party to assist with clean up and cleaning of storm drain.	8/30/2024
539028 Illicit Discharge	9/24/2024	2825 Dock St	A silvery fluid was discharging from the mulch be at the James River Education Center.	Upon investigation the film that was discharging was determined to be natural occurring bacterium.	The bacteria was reacting to the natural presence of minerals and is not harmful to the environment	9/25/2024
540871 Illicit Discharge	10/28/2024	1529 Porter St	There was a sound coming a storm drain and it seem to get louder and louder.	Upon investigation it was determined that it was a water meter leak.	Responsible party was called for maintenance and the issue was resolved.	10/31/2024
541218 Illicit Discharge	11/4/2024	4800 Hanover Ave	A car was leaking oil or antifreeze in the driveway at 4800 Hanover Ave	Property owner was notified and started the cleanup process.	Property owner cleanup the spill with oil dry.	11/4/2024
541417 Illicit Discharge	11/6/2024	631 Westover Hills Blvd	A large amount of leaves and garbage were found in the storm drain that discharges into Reedy Creek.	Pretreatment staff cleaned the inlet of all debris.	Maintenance was performed on the storm drain	11/6/2024
542346 Illicit Discharge	11/20/2024	1610 Matthews St	Gasoline spilled into service road behind Matthews St	There was no evidence of a spill or the smell of gasoline during investigation	No evidence of spill or the smell of gasoline.	11/21/2024
542408 Illicit Discharge	11/21/2024	1101-1199 Dance St	A truck with Ohio plates has a fuel tank on the bed of it's truck and leaves a puddle that smell like fuel and leaves perpetual marks.	no spills or leaks were observed. The truck with Ohio plates was not observed during investigation	No evidence of spill or the smell of gasoline.	11/21/2024