ATTENTION: The payment address for the Department of Public Utilities has changed.

NEW mailing address for utility bill payments.

Payments will no longer be accepted at the old locations after April 30, 2025.

City of Richmond Department of Public Utilities PO Box 70621 Philadelphia, PA 19176-0621

Ensure your payments are sent to the new address to avoid delays.

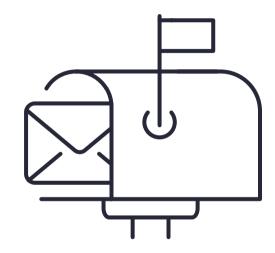


DPU has a new lockbox address. Payments will no longer be accepted at the old location after **April 30**, **2025**.

To avoid payment delays, please update all records to ensure receipt and proper credit of your utility payments.

This includes any online bill payment service as well as all mailed payments remitted via check or money order such as those through bill payment services and personally addressed payments.

This does not affect any electronic payments such as ACH or direct debit.









@RichmondDPU

