

2024 ANNUAL REPORT

LIBRARY BOARD OF TRUSTEES (LBOT)

DECEMBER 30, 2024



RICHMOND PUBLIC LIBRARY BOARD OF TRUSTEES

Christine Peterson, *Chair*

Sheron Carter-Gunter, *Vice Chair*

Emily Altman

Brent Graves

Cynthia Hinds

Garrett Sawyer

Janet Woody

William Yates

Gail Zwirner

*The mission of the Richmond Public Library (RPL) is to **inform, enrich and empower** Richmond's residents: to enrich lives and expand opportunities for all citizens by promoting reading and the active use of cultural, intellectual, and information resources through a dedication to excellence and professional service.*

Special thanks to the Richmond Public Library Foundation, the Friends of the Richmond Public Library, Richmond Public Library Staff, and Public and Private Partnerships.

1. Current Members and Terms (CY2024)

Christine Peterson, Chair 2nd District
Email: christine.peterson@hotmail.com
1st term: 07/22/2019-07/22/2023 (Appointment)
2nd term: 07/01/2023-06/30/2027 (Reappointed)
Vice Chair Term 1: 07/22/2020-07/27/2022
Chair Term 1: 07/24/2024-06/30/2026

Garrett Sawyer 4th District
Email: sawyerHRConsult@gmail.com
1st term: 07/01/2020-06/30/2024 (Appointment)
2nd term: 07/01/2024-06/30/2028 (Reappointment)

Sheron Carter-Gunter, Vice Chair 4th District
Email: sheroncg@gmail.com
1st term: 07/01/2020-06/30/2024 (Appointment)
2nd term: 07/01/2024-06/30/28 (Reappointment)
Vice Chair term 1: 07/27/2022-06/26/2024
Vice Chair term 2: 07/24/2024-06/30/2026

Janet Woody 4th District
Email: janetwoody@mail.com
1st term: 07/22/2019-07/22/2023 (Appointment)
2nd term: 07/01/2023-06/30/2027 (Reappointed)

Emily Altman 1st District
Email: owens.ema@gmail.com
1st term: 07/22/2019-07/22/2023 (Appointment)
2nd term: 07/01/2023-06/30/2027 (Reappointed)

Gail Zwirner 2nd District
Email: gzwirner52@gmail.com
1st term: 07/01/2020-06/30/2024 (Appointment)
2nd term: 07/01/2024-06/30/2028 (Reappointment)

Brent Graves 4th District
Email: Brent.L.Graves@gmail.com
Replacement term: 07/27/2020-06/30/2022
1st term: 07/01/2022-06/30/2026 (Appointment)

William Yates 1st District
Email: w Yatesva@gmail.com
Replacement Term: 04/10/2017-06/30/2020
1st term: 07/01/2020-06/30/2024 (Appointment)
2nd term: 07/01/2024-06/30/2028 (Reappointment)
Unexpired Chair Term: 09/25/2019-07/22/2020
Chair term 1: 07/22/2020-06/22/2022
Chair term 2: 07/27/2022-06/26/2024

Cynthia Hinds 8th District
Email: mislidy2@gmail.com
1st term: 09/09/2024-06/30/2028 (Appointment)

2. By-Laws of the Richmond Public Library Board of Trustees

Article I. Name

“The Public Library of the City, its branches and substations, shall be under the control and management of a board of trustees, which is hereby created to be known as the Richmond Public Library Board.” (*Code of the City of Richmond, § 62-36*)

Article II. Membership

§ 1. The Richmond Public Library Board (hereinafter: ‘the Board’) shall consist of nine members. Of these members (9) shall be qualified voters of the City appointed by the City Council for four-year terms commencing July 1 of the year of appointment. Upon the expiration of a term of office, the member holding that office may continue to serve until a successor is appointed. (*Code of the City of Richmond, § 62-37*)

§ 2. In the event of a vacancy on the Library Board, the City Council shall appoint a successor to serve for the remainder of the unexpired four-year term.
(*Code of the City of Richmond, § 62-40*)

§ 3. No Member appointed to the Board by the City Council shall serve for more than two consecutive full terms. (*Code of the City of Richmond § 2-836*)

§ 4. A Member who misses (4) consecutive regularly scheduled meetings shall be subject to removal pursuant to the procedure provided in Section 4.15 of the City Charter, or substantially similar procedure. (*Code of the City of Richmond, § 2-837*)

Article III. Powers and Duties of the Board

The Richmond Public Library Board shall have the management and control of the public libraries of the City and shall have such powers and duties with respect thereto as are conferred or imposed on it by the Code of Virginia and by ordinance. (*Code of the City of Richmond, §§ 62-43 to 62-45*)

Article IV. Officers

§ 1. The officers of the Board shall consist of a Chairman, a Vice-Chairman, and such other officers as the Board may deem necessary. (*Code of the City of Richmond, § 62-82*)

§ 2. The Chairman and Vice-Chairman shall each be elected by a majority of the Board to serve for a term of two years. Such election shall be held in even-numbered years at the first regular meeting of the Board after the beginning of the City’s fiscal year.

§ 3. Should a vacancy occur in the office of Chairman or Vice-Chairman prior to the conclusion of the incumbent’s term, then a successor shall be elected at the next meeting following the effective date of the vacancy to complete the unexpired term.

§ 4. The Chairman shall preside at all meetings, authorize calls for any special meeting, convene meetings of the Executive Committee and undertake any other duty assigned by the Board.

§ 5. In the absence of or during the disability of the Chairman, the Vice-Chairman shall assume the duties of the Chairman.

§ 6. In the absence of or during the disability of both the Chairman and the Vice-Chairman, the senior Member of the Board shall act as Chairman pro tem.

§ 7. "The [City] Librarian shall be ex officio secretary of the Richmond Public Library Board and shall be responsible to such Board for the custody and safekeeping of the records and proceedings of such Board and such other records as may be committed to the custody of the Librarian by the Richmond Public Library Board." (*Code of the City of Richmond, § 62-82*) The Librarian shall also render a true and accurate account of all meetings of the Board, shall issue notices for all regular meetings, shall issue notices for special meetings upon the authorization of the Chairman, shall prepare the agenda for each called meeting of the Board in consultation with and upon the authorization of the Chairman, shall notify the appointing body of any vacancies on the Board and send copies of the minutes of all Board meetings to the City Clerk. As Secretary, the Librarian shall memorialize and index all policies of the Board.

Article V. Committees

§ 1. There shall be an Executive Committee consisting of the Chairman, the Vice-Chairman and another Member of the Board appointed by the Chairman for a one-year term. The Executive Committee shall consider matters of general interest to the Library system which are not specifically assigned to other committees and which, in the judgment of the Chairman, either do not require immediate action by the entire Board or else are of sufficient urgency as to make it impracticable to convene a meeting of the Board. However, the Executive Committee may not take any action which would be in conflict with existing Library policies.

§ 2. There shall be a Finance Committee consisting of three Members of the Board appointed by the Chairman for one-year terms. The Finance Committee will advise and assist the Librarian in reviewing the proposed annual budget of the Library, presenting the proposed budget to the Board for approval and preparing a presentation of the proposed Library budget to the City administration and the City Council.

§ 3. There shall be a Facilities Committee consisting of two Members of the Board appointed by the Chairman for one-year terms. The Facilities Committee shall assist the Librarian with the continuing assessment of the need for repairs and improvements of the Library's facilities and of the ability of those facilities to meet the needs of the community.

§ 4. The Executive Committee may establish such special committees, as it may deem necessary.

Article VI. Meetings

§ 1. A regular meeting of the Board shall be held each month at a time and a place set by the Board. The Board may dispense with the next regular meeting by the vote of a majority of the Members present at any meeting, but in no event shall there be fewer than six regular meetings in any fiscal year.

§ 2. Special meetings may be called by the Chairman, or upon the written request of any Member, for the transaction of the business stated in the call for the special meeting.

§ 3. Any Member of the Board or the Secretary to the Board may have an item placed upon the agenda for a regular or special meeting.

§ 4. Written notice of meetings shall be mailed or emailed to all Members of the Board and to all members of the public who have requested such notice as least five days before the meeting, except in cases of emergency when notice by telephone or e-mail shall be given at least 24 hours in advance of the meeting. Any required written notice, which is sent to the Board shall be accompanied by the agenda of the meeting and minutes of the last regular meeting and any intervening special meetings.

Article VII. Quorum

A quorum for the transaction of business shall consist of five Members of the Board. (*Code of the City of Richmond, § 62-39*)

Article VIII. Order of Business of Meetings

§ 1. At every meeting of the Board, after ascertainment of a quorum, the following shall be included as regular Agenda Items and the Order of Business:

- A. Acceptance, as presented or as corrected, of the minutes of the preceding meeting
- B. Report of the Chairman
- C. Report of the Librarian
- D. Committee Reports
- E. Unfinished Business
- F. New Business
- G. Public Comments

§ 2. The order of Business may be changed by the Chairman and may be altered or suspended by vote of the majority of the Members present.

Article IX. Librarian

The Librarian shall be considered the executive agent of the Board and shall have the sole charge of the administration of the Library under the direction and review of the Board. The Librarian shall be held responsible for the care of the buildings and equipment within the guidelines of the City's existing maintenance policies, for the selection, employment and direction of the staff, for the efficiency of the Library's service to the public, and for the operation of the Library under the financial conditions set forth in the annual budget. The Librarian shall attend all meetings of the Board unless, with the agreement of the Board, the Librarian shall designate a senior Library staff member as his representative for a particular meeting.

Article X. Amendments

Amendments to these by-laws may be proposed at any regular meeting of the Board with a quorum present, but shall become effective only upon approval by a vote of two-thirds of the Members at a subsequent meeting.

Adopted: January 18, 1949
Amended: October 3, 1957
Amended: May 9, 1975
Amended: January 1994
Amended: March 12, 1998
Amended: December 13, 2001
Amended: June 16, 2004
Amended: October 28, 2015

3. Attendance Record(s)

Richmond Public Library – Library Board of Trustees

	NAME	1/24/2024 Main Library	2/28/2024 Broad Rock	3/27/2024 East End	4/24/2024 North Avenue	5/22/2024 Main Library	6/26/2024 West End	7/24/2024 Ginter Park	August 2024 No Meeting	9/25/2024 Main Library	10/23/2024 Hull Street	November 2024 No Meeting	12/4/2024 Westover Hills	Number of Meetings Attended for CY	%
1	Peterson, Christine (Chair in July 2024)	X	X	X	X	X	X		X	X		X	10	100%	
2	Carter-Gunter, Sheron (Vice Chair)	X	X	X	X	X	X			X		X	9	90%	
3	Altman, Emily	X	X		X	X	X		X	X		X	9	90%	
4	Graves, Brent		X	X	X	X	X		X	X			8	80%	
5	Cynthia Hinds (Appointed September 2024)								X	X		X	3	30%	
6	Sawyer, Garrett		X	X			X	X	X			X	6	60%	
7	Yates, William (Chair Ended 06/2024)	X	X	X	X	X	X		X	X		X	10	100%	
8	Woody, Janet		X	X		X	X	X	X	X		X	8	80%	
9	Zwimer, Gail	X	X	X	X	X	X		X	X		X	10	100%	
	# in Attendance:	6	9	8	6	8	9	8	8	8	8	8			
N/A	Burton, Barbara (Last Meeting in June 2024)	X	X	X		X	X						5	50%	

4. Dates of Meetings (January 1 – December 30, 2024)



Richmond Public Library Board of Trustees

101 E. Franklin Street
 Richmond, Virginia 23219
 O: (804) 646-4256 / F: (804) 646-7685

Library Board of Trustees Meeting Schedule for Calendar Year of 2024 (4th Wednesdays)	
January 24, 2024 11:45 AM Main Library	July 24, 2024 11:45 AM Ginter Park Branch Library
February 28, 2024 11:45 AM Broad Rock Branch Library	August 2024 No Meeting
March 27, 2024 11:45 AM East End Branch Library	September 25, 2024 11:45 AM Main Library
April 24, 2024 11:45 AM North Avenue Branch Library	October 23, 2024 11:45 AM Hull Street Branch Library
May 22, 2024 11:45 AM Main Library	November 2024 No Meeting
June 26, 2024 11:45 AM West End Branch Library	December 4, 2024 <i>(Combined Nov/Dec Meeting)</i> Westover Hills Branch Library 11:45 AM

Approved by the Library Board of Trustees: December 6, 2023

Dates of Meetings (January 1 – December 30, 2025)



Richmond Public Library Board of Trustees

101 E. Franklin Street
Richmond, Virginia 23219
O: (804) 646-4256 / F: (804) 646-7685

Library Board of Trustees Meeting Schedule for Calendar Year of 2025 (4th Wednesdays)	
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February 26, 2025 11:45 AM Broad Rock Branch Library	August 2025 No Meeting
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April 23, 2025 11:45 AM North Avenue Branch Library	October 22, 2025 11:45 AM Hull Street Branch Library
May 28, 2025 11:45 AM Main Library	November 2025 No Meeting
June 25, 2025 11:45 AM West End Branch Library	December 3, 2025 (Combined Nov/Dec Meeting) Westover Hills Branch Library 11:45 AM

Approved by the Library Board of Trustees: October 23, 2024

5. Expectations and Responsibilities of Boards and Commissions

The Richmond Public Library (RPL) Board of Trustees (LBOT) is a Governing Board that is legally responsible for the control and management of the library and all that happens in it. Board administrative and policy-making duties are specified in *Code*.

Trustees have a legal responsibility to successfully maintain a free, public, nonsectarian library for all residents in the library's service area.

In Representing the Interest of the Library Board of Trustees:

- Manage (and have legal authority over) the library's policies, rules, and regulations
- Control all funds
- Plan the library's future and create an action plan
- Advocate and raise funds on behalf of the library
- Accumulate reserve funds for facility enhancements, renovation, and construction
- Evaluate the library's performance regularly to ensure objectives are met
- Hire and evaluate the Library Director
- Contract for cooperative services
- Protect the library from liability
- Prosecute those who steal or damage library property

Expectations of the Library Board of Trustees:

- Respect the important role libraries play in the life of the community
- Participate in orientation
- Attend meetings regularly
- Devote the time and attention required
- Share skills on committees
- Understand the community and its needs
- Stay current on library trends and issues
- Exercise discretion and respect confidentiality outside board meetings
- Avoid conflicts of interest and put personal agendas aside when making decisions
- Actively support the implementation of board decisions
- Advocate for the library with elected officials and in the community
- Understand the trustee's role and how it differs from the role of the Library Director
- Have an open mind and respect differing viewpoints
- Respect diversity
- Advocate for equitable pay and benefits for library personnel
- Understand and respect the role of the Library Director
- Work cooperatively with other Board members
- Focus on a secure future for the library
- Participate actively in library programs and activities

6. 2024 Achievements / Priorities / Challenges:

Achievements:

- 1. Circulation 984,053. Most circulation since the Covid 19 Pandemic. 22% increase in circulation over 2023.**

TOTALS FY24:	80,726	83,378	75,994	77,503	72,412	69,712	82,973	83,547	88,331	87,631	88,079	93,767	984,053
TOTALS FY23:	67,502	72,293	65,225	66,010	59,642	55,556	65,463	62,123	72,821	70,634	71,740	73,711	802,720

- 2. 30% increase in library visitors in FY24 over FY23.**

TOTALS FY24:	39,382	46,969	32,640	45,796	32,816	35,874	42,622	46,082	46,907	56,662	54,040	52,146	531,936
TOTALS FY23:	44,405	45,027	38,340	37,779	31,237	29,286	29,662	29,786	30,609	32,727	26,813	34,076	409,747

- 3. 28% increase in library card registration in FY24 over FY23.**

TOTALS FY24:	1,526	1,689	1,492	1,768	1,668	1,200	1,924	1,581	1,655	1,595	1,510	1,534	19,142
TOTALS FY23:	1,334	1,498	1,366	1,217	1,035	917	1,343	1,270	1,167	1,171	1,301	1,330	14,949

- 4. Record-Breaking Participation:** Enrollment surged to 3,581 readers, a 52.6% increase from 2023. Most youth participation in Summer Reading ever!
- 5. \$987,000 Grant over 5 years from the Mellon Foundation for the implementation of public history preservation and community archiving.**

Priorities:

- 1. Access – Richmond Public Library buildings and collections will be readily available to residents. Richmond Public Library locations must be open seven days a week and evenings to meet the needs and wants of the community.** Residents of Richmond rely on the library for resources that are sometimes only accessible at their library. Beyond book browsing, public access computers are the most in demand need. Access to high-speed Internet to search for work, do research, or fulfill an information need can only happen inside the library.

In some neighborhoods, simple tasks of making a copy, printing a digital file, sending a fax, or notary service is only available at the library. Preschool story time, delivered by a trained librarian, is an important program to develop family literacy and prepare children for school. Access to all these resources and programs are limited if the library is closed.

- 2. Reading – Richmond Public Library will provide resources that build and cultivate literacy and a love of reading.** Library books continue to be the most in-demand resource Richmond Public Library provides the community. Surveys of the community conducted during the strategic planning process overwhelmingly indicated that access to quality books is the top priority. Today, information is packaged differently than it was 10 years ago. Physical books, E-books, and electronic information are driving libraries to meet information needs that are much more costly to deliver.

Library patrons demand that their library has the books they need when they want them. This is a great challenge that Richmond Public Library must meet. Books are essential to achieve Richmond Public Library's mission to inform, enrich, and empower.

- 3. Lifelong Learning – Prepare residents for life online, support digital citizenship by providing technology, Internet access, and training.** Richmond Public Library must keep up with the latest technology and networking to serve our patrons. Everyday life moves very quickly and much of it is online. Seeking an answer to a simple question, evaluating the veracity of a news source, applying for a job, poverty assistance or health benefits, and interacting with a child's teacher are all examples of activities that require proficiency with technology.

Users of public libraries are increasingly turning to libraries not only for access to technology, but also for opportunities to develop their online skills. This is especially true for vulnerable populations, like some job seekers, seniors, and formerly incarcerated men and women (or returning citizens), who have limited access to or knowledge of technology.

- 4. Early Childhood Literacy – Amplify, Initiate and More (AIM): Expand RVA Reads, early family literacy, and grade level reading strategy.** Richmond Public Library is a champion of early childhood literacy. Story time, educational programs, and activities promote a love of reading in children to prepare them for school and life. We strive to Amplify, Initiate, and do More (AIM) for early literacy in 2022.

Challenges:

- 1. Early Childhood Literacy.** Expanding programs and increasing access for parents and caregivers to assist in the process of helping children prepare for first grade.
- 2. Young Adults.** Increase programs to attract, connect with and retain young adults. Richmond Public Library can provide opportunities for enrichment, cultural, and social learning that will be interventions to violence.
- 3. Economic and Social Connections:** Assistance, navigation services, and resources for those seeking pathways out of poverty, economic insecurity, and homelessness.



Books distributed
by RVA Reads:
13,765



New library cards issued:

10,830

Adult: **8,785**
Youth: **2,045**
E-cards: **8,312**

Items checked out:

Print: **984,053** Digital: **673,885**



Social media
followers:
9,919
Social media reach:
518,132

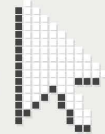
Visitors to
our physical
locations:

531,936



Visitors to
our website:

283,025



Computer
usage:

207,953

Desktop: **75,199**

Wireless: **132,754**



Summer Reading
Program
participants:
3,842



Number of
programs:

2,420

Program
participants:

31,480



Virtual and in person
reference questions:
27,161

Meeting room usage:
9,504

\$14,208,945.00

Saved by patrons using library resources
according to the ALA's Library Value Calculator.



BY THE NUMBERS
FISCAL YEAR 2023 - 2024

2024 Summer Reading Program Images:

