

Updates to the 2024 Healthcare Premium Discount Initiative

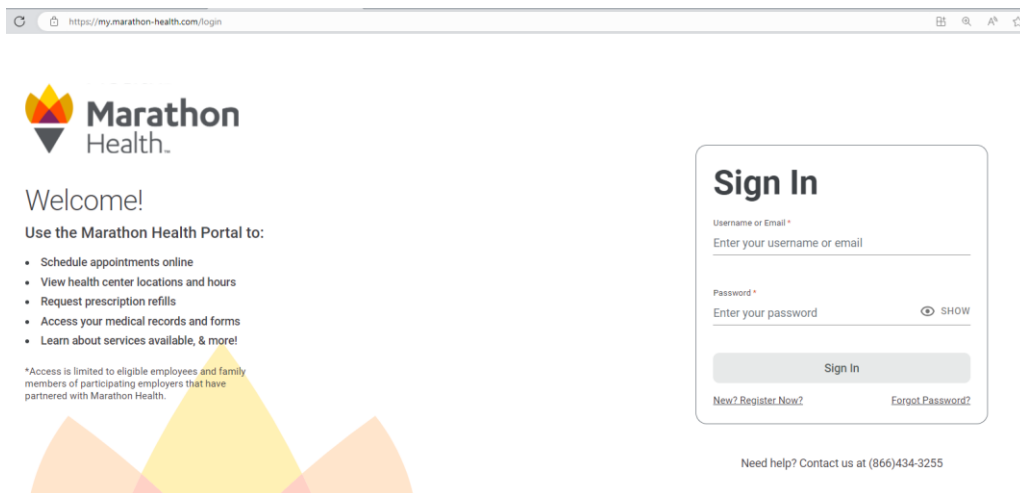
In 2024, the City of Richmond is excited to partner with **Marathon Health** on the Health Insurance Incentive Campaign, through August 31!

This means instead of employees, retirees, and spouses on the healthcare plan, completing a survey on myCigna.com, employees will now need to **complete a biometric screening with Marathon Health**, or submit in an external provider form to Marathon Health (forms available on the Marathon Health portal) **to receive the premium discount for the 2025 Benefit year on health insurance.**

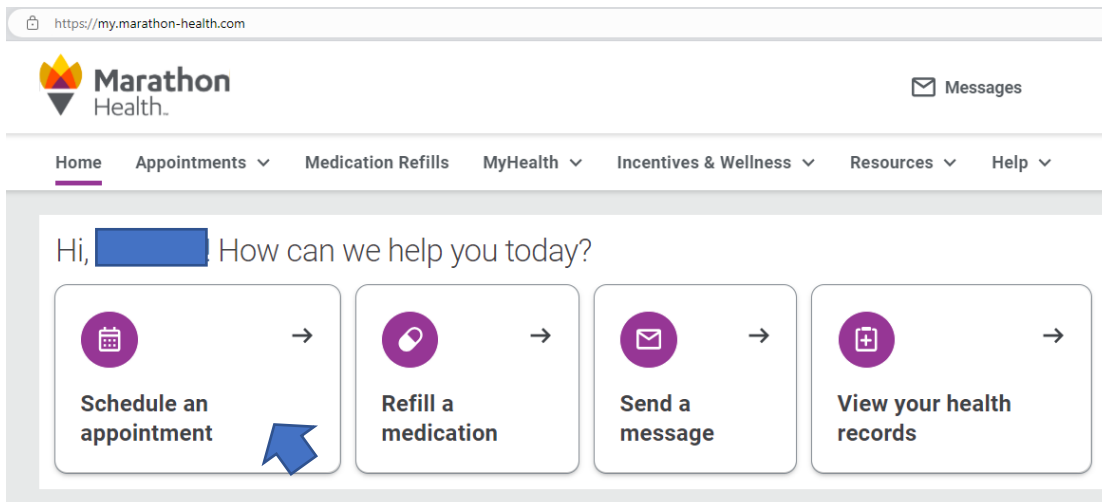
Scheduling your biometric screening with Marathon Health is easy and the screening is quick! There are numerous appointments available, but they will fill up closer to the deadline.

To schedule your screening / download the External Provider Form, follow the steps below:

Step 1) Log into the [Marathon Health Portal](https://www.marathon-health.com/login) (or register if not yet on the portal) at www.marathon-health.com/login. Appointments can also be scheduled with Member Services at 888-830-6538.



Step 2) Click on 'Schedule an Appointment'



Step 3) Click on Biometric Screening

The screenshot shows the top navigation bar with the Marathon Health logo and a 'Messages' icon. Below the navigation bar, the 'Appointments' menu is active. The main content area is titled 'Schedule A New Appointment' and asks 'What is the reason for your visit?'. It provides several options: 'Sick/Symptom Visit', 'Biometric Wellness Screen', 'Annual Physical', 'Behavioral Health', and 'Health Coaching'. Each option has a corresponding 'About' link. A blue arrow points to the 'Biometric Wellness Screen' button.

Step 4) Click on 'Search Availability' to view the location and times available for biometric screenings

The screenshot shows the same 'Schedule A New Appointment' page, but now the 'Biometric Wellness Screen' button is highlighted in purple. Below the buttons, there is a search bar containing the text 'Biometric Wellness Screen'. Below the search bar, there is a link to 'View our complete list of visit reasons.' and a note about emergency services. At the bottom, there is a section titled 'What visit type will you need?' with an 'In-Person Visit' button. A blue arrow points to the 'Search Availability' button at the bottom right.

Step 5) Schedule your screening!


The next screen will show the times available at both the Hioaks and Hanover locations (Marathon Health @ Downtown availability will show after May 22, 2024). If the times shown do not work with your scheduled, click on 'Search Next Available Day' or pick a date on the calendar to the right on the portal.

[Home](#) / [Appointments](#) / Choose a Time

< Back



Choose a Time & Provider

Visit Reason
Biometric Wellness Screen

Visit Type
 In-person Visit

Wednesday, March 27



All available appointments are in US/Eastern (ET) unless otherwise noted.

  IN-PERSON VISIT
with Hioaks Nurse or MA

Hioaks
7012 MARLOWE RD STE 100
RICHMOND, VA, 23225-4144
P: 888-830-6538

8.28 mi [View Map](#)

2:15PM 2:45PM 3:15PM 3:45PM
4:15PM 4:45PM 5:15PM 5:45PM
6:15PM


  IN-PERSON VISIT
with Hanover Nurse or MA

Hanover
10412 WASHINGTON HWY STE C
GLEN ALLEN, VA, 23059-1918
P: 888-830-6538

21.01 mi [View Map](#)

1:45PM 2:15PM 2:45PM 3:15PM
3:45PM 4:15PM

There are no more appointments for this day.

[Search Next Available Day](#) 

To Download the External Provider Form

Step 1) Once in the portal, on the 'Home' page click on 'View Incentives' under 'My Incentives Status'

My Incentives Status [View Incentives](#)


2024 Healthcare Premium Discount Incentive Campaign

My progress: 0 Steps

0 1

Time remaining: 117 days

Ends: 08/31/2024 249/366 days



Step 2) On the 'Incentives & Wellness' page click on the 'Personal Provider Form' link

Home Appointments Medication Refills MyHealth **Incentives & Wellness** Resources Help

Home / Incentives

Incentives [View Historical Programs](#)

My Status
0/1 Steps

0 Steps

0/1 Goals Completed

117 days Remaining
Ends 08/31/2024

2024 Healthcare Premium Discount Incentive Campaign

The City of Richmond is partnering with Marathon Health on the 2024 Health Insurance Premium Discount Incentive Campaign.

To receive your premium discount for the 2025 benefit year, complete a biometric screening in one of the following ways:

- In-Person at Marathon Health
- [Personal Provider Form/MyChart Results](#)
- Onsite Labcorp Screening Event

Incentive Program Goals Goal Status Key

Select a goal below to learn more about how to complete the activity and earn towards your incentive program.

Biometric Screening 1 Step >

Step 3) Download the form and either a) have your provider fill in the form & sign/stamp the form or b) fill in the information and attach printed results from your electronic medical record (ex. MyChart / EPIC)

NOTE: Marathon Health will notify the City of Richmond of your participation, but no personal health information will be provided back to the City.

Questions related to the program? Please contact wellness@rva.gov or call the Benefits Hotline 804-646-4700.