City of Richmond Department of Public Utilities

Drinking Water Quality Report

The Drinking Water Quality Report for 2021 is now available. It is a snapshot of the city's drinking water quality over the past year. Included is information about your water, what it contains and how it compares with standards mandated by the U.S. Environmental Protection Agency (EPA) and the Virginia Department of Health (VDH).

The report is available:
- On the website at www.rva.gov/public-utilities/water-utility
- By email request at dpuc@rva.gov
- By phone request at 804-646-5224

We are proud to report that during 2021 we were in 100% compliance with all federal and state Safe Drinking Water Act MCLs (Maximum Contaminant Levels). Last year DPU conducted 58,267 tests on more than 16,000 water samples.

30901-I-0266

DPU is responsible for all aspects of water services for the City. The water, wastewater and stormwater utilities are part of the City's Integrated Watershed Management Program, along with the sanitary and combined sewer systems and the floodwall and levee system. DPU is committed to improving water quality in the James River and has been working toward that goal for a long time in collaboration with numerous partners.

We follow and exceed regulations and standards set by the Environmental Protection Agency (EPA) and the Virginia Department of Health (VDH) to ensure that we prevent a health crisis due to waterborne disease. For more information about Richmond's water quality, visit our website or call 804-646-8701. For general information about drinking water, visit the U.S. Environmental Protection Agency's website at www.epa.gov/safewater, or the Virginia Department of Health at www.vdh.virginia.gov.

We understand financial hardships and want to ensure every customer can continue to have access to safe, clean and reliable utility services. We encourage customers that need financial assistance to explore available options at www.rva.gov/public-utilities/billing or call 646-4646.

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