



CITY OF RICHMOND

INTRACITY CORRESPONDENCE

DATE: January 20, 2026

SUBJECT: 2025 ANALYSIS OF INTERNAL AFFAIRS INVESTIGATIONS

ISSUE

In accordance with Department policy, the Internal Affairs Division completes an annual review of Internal Affairs investigations. This report contains the 2025 review.

DISCUSSION

In 2025, the Internal Affairs Division conducted a total of (50) investigations and services investigated (5), all of which were formal complaints; there were zero (0) informal complaints. As the table below shows there was a 12.7% decrease in the overall number of investigations conducted in 2025 compared to 2024. There was a 19.05% increase in IA cases from 2024 to 2025 (42 to 50). There was a 76.19% decrease in Services investigations from 2024 to 2025 (21 to 5)

2024/2025 Comparison:

Year	Formal	Informal	Total
2024	63	0	63
2025	55	0	55
% Change	-12.7%	0%	-12.7%

As noted below, citizen generated complaints remained the same for 2024 t 2025 and there was a decrease in departmental generated complaints from 2024 to 2025

2024 :

Year	Citizen Generated	Dept. Generated	Total
2024	19	44	63
2025	19	36	55
% Change	0%	-18.18%	-12.7%



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In 2025, the Internal Affairs Division conducted 46 investigations involving allegations of serious misconduct compared to 42 in 2024. The Service areas conducted 5 in 2025 compared to 21 in 2024. investigations.

Year	Fact Finding	IA Criminal	Excessive Force	IA Imp Action	Informal	Services Imp Action	Totals
2024	12	10	2	18	0	21	63
2025	10	4	4	32	0	5	55

The below table is a comparison of investigative findings for 2024 compared to 2025.

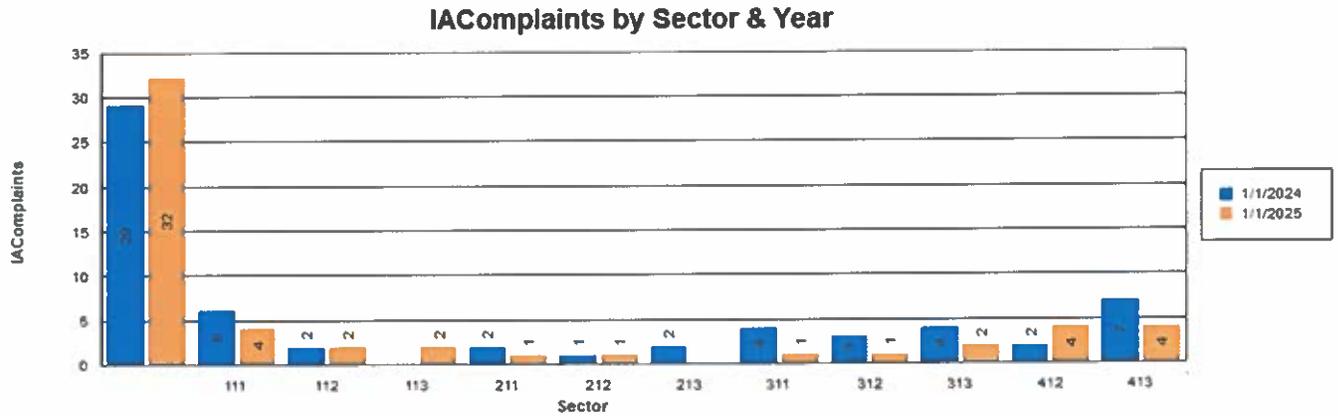
	2024	2025	
FINDING	#	#	#Diff
Exonerated	9	5	-1
Exonerated Other Violation	0	3	3
No Improper Action	5	4	-1
No Further Action*	0	2	2
No Improper/Other Viol	0	1	0
Not Substantiated Other Viol.	2	0	0
Not Substantiated	7	2	-5
Open - IA	2	3	1
Open-Services	1	0	0
Substantiated	36	30	-6
Unfounded	0	3	3
Withdrawn*	0	0	0



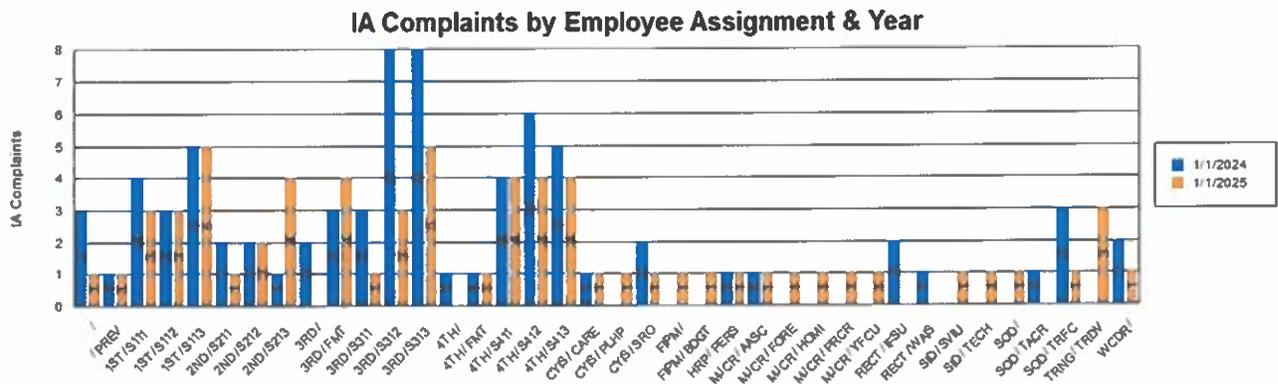
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Complaints by Sector:



Complaints by Employee Assignment:

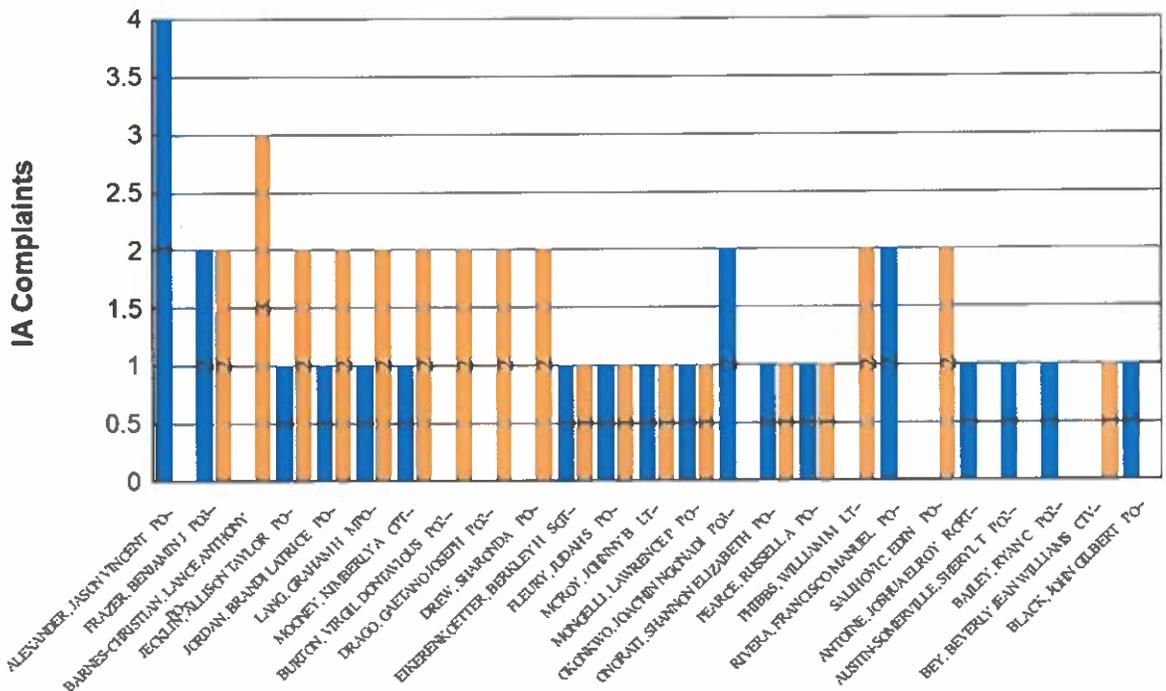




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IA Complaints by Employee (Top 25)

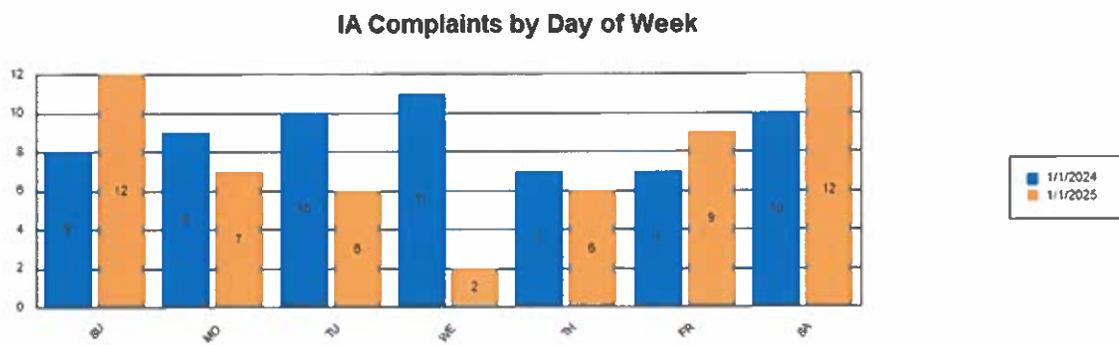




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Complaints by Day of Week:



CONCLUSION:

There was a 12.7% decrease in investigations from 2024 to 2025.