



CITY OF RICHMOND

INTRACITY CORRESPONDENCE

SUBJECT: 2018 ANALYSIS OF INTERNAL AFFAIRS INVESTIGATIONS

ISSUE

This document contains an analysis of complaints that were received by the Internal Affairs Division in 2018.

DISCUSSION

In 2018, the Internal Affairs Division received a total of 142 complaints/investigations, which included 138 formal and 4 informal. As the table below shows there was an 11.15% increase in the overall number of complaints/investigations received in 2018 as compared to 2017. During the same period the number of informal complaints/investigations increased 120% while there was a 9.091% increase in formal complaints/investigations (All valid complaints received in 2018 were handled as formal complaints)

2017/2018 Comparison

Year	Formal Complaints	Informal Complaints	Total
2017	126	1	127
2018	138	4	142
% Change	9.091%	120%	11.15%

As noted below there was an increase in the number of citizen generated complaints/investigations and an increase in departmental generated complaints/investigations.

2017/2018 Comparison

Year	Citizen Complaints	Dept. Generated Complaints/Investigations	Total
2017	47	80	127
2018	49	93	142
% Change	4.17%	15.03%	11.15%

In 2018, the Internal Affairs Division investigated 79 complaints involving allegations of serious misconduct; 18 of these investigations involved possible criminal activity. The other services investigated 63 complaints. A total of 49 complaints were received from citizens while the Department initiated 93 investigations.

Year	Fact Finding	IA Criminal	Excessive Force	IA Imp Action	IA Pub Integrity	Informal	Serv Imp Action	Totals
2017	27	10	4	4	0	1	81	127
2018	33	18	7	17		4	63	142

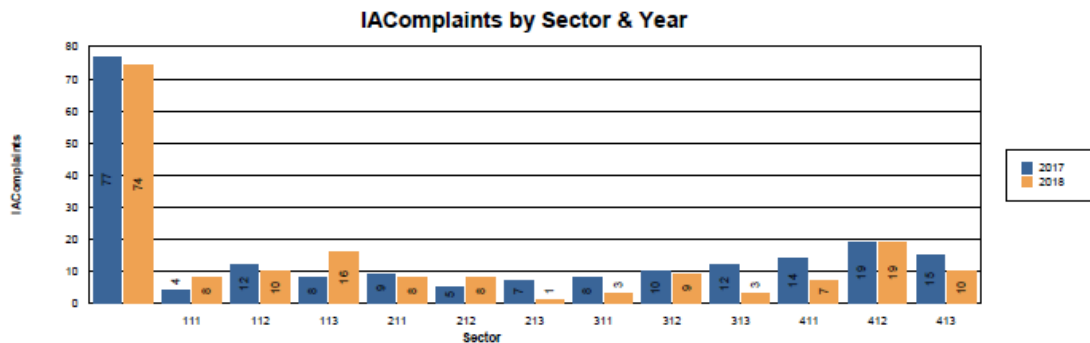
Complaint Analysis for 2018

The below table is a comparison of investigative findings for 2017 and 2018.

FINDING	2017		2018	
	#	%	#	%
Exonerated	14	11	16	11
Exonerated Other Violation	2	2	7	5
Improper Acton	13	10	20	14
No Further Action*	8	6	9	6
No Improper Action	12	9	14	10
No Improper/Other Viol	3	2	1	1
Not Substantiated Other Viol.	2	2	0	0
Not Substantiated	9	7	4	3
Open - IA	3	2	19	13
Open-Services	1	1	9	6
Substantiated	48	38	39	27
Unfounded	2	2	0	0
Withdrawn*	10	8	4	3
Total	127	100%	142	100%

The attached charts break down complaint/investigation, disciplinary, and missed court investigations by several categories:

Complaints by Sector:

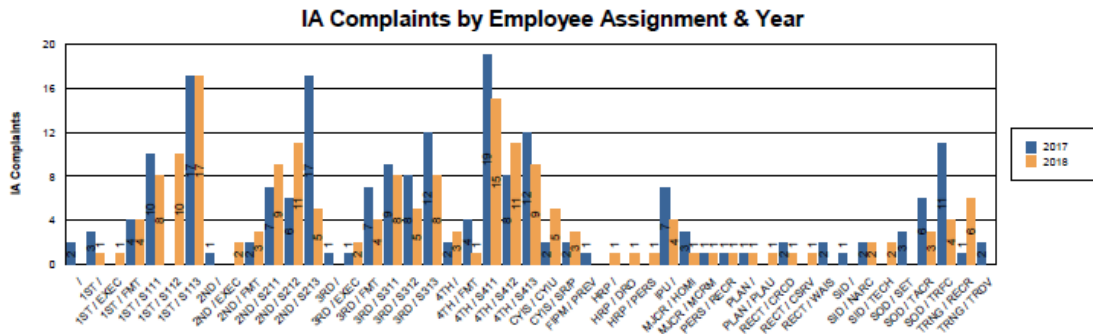


- The first two columns for 2017 and 2018 in the above chart did not list a sector because an address was unknown or the incident occurred in another jurisdiction.

Complaint Analysis for 2018

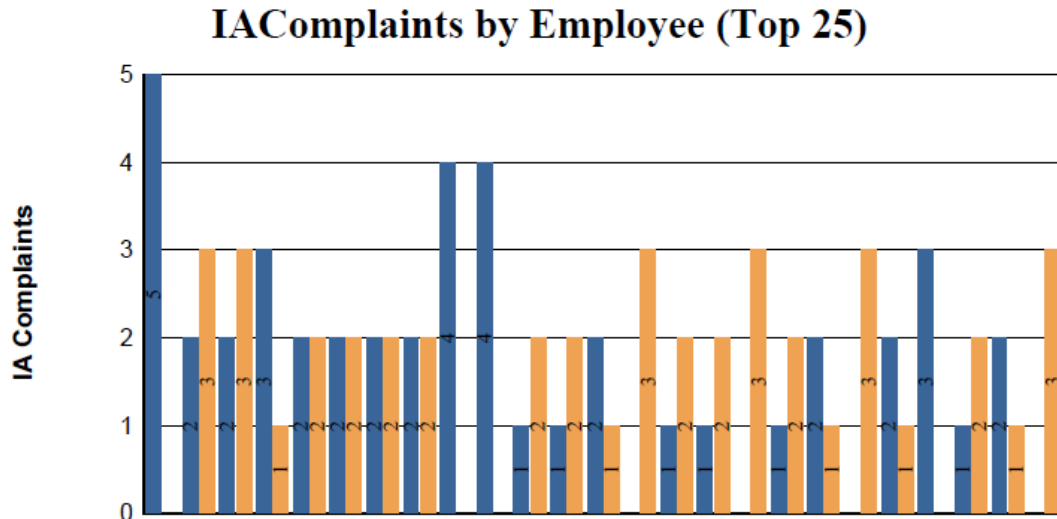
- In 2017 and 2018 Sector 412 had the highest number of incidents with 19 in the year. The fewest number of incidents in 2017 was in Sector 111 with 4. The fewest number of incidents for 2018 occurred in Sector 213, which was 1.
- The number of incidents in each sector reflects all incidents, including those against specialized unit officers and off duty officers that occurred in those sectors. In addition, all incidents and disciplinary actions taking place at headquarters appear in Sector 413.

Complaints by Employee Assignment:



- This report indicates that employees assigned to 4th/Sector 411 with the highest number of investigations (usually disciplinary actions) in 2017 (19) and 1st/Sector 113 in 2018 (17).

Complaints by Employee:



- This report lists the 25 officers with the most complaints/investigations or disciplinary actions in 2017 and 2018. In 2017 there was 1 officer with 5 investigations, 1 officer with 4 investigations and 1 recruit who had 4 investigations.

Complaint Analysis for 2018

CONCLUSION

In 2018 there was an increase in the number of complaints/investigations received and investigated by the Department. There was also a significant increase in the number of investigations which found officers out of policy.