



## Media Advisory

Department of Public Works *Providing a clean, safe and healthy environment*

**Richmond, Virginia**

**The Honorable Mayor Levar M. Stoney**

For Immediate Release  
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### **City Introduces New Online Parking Citation Review Process**

RICHMOND, Va. – The city is rolling out a new online process to streamline procedures and allow a person to submit a contested parking citation to the Parking Division’s Administrative Review Board for evaluation. Parking citations, issued for any of the reasons listed below, can now be submitted online:

- Malfunctioning parking meter
- Error entering plate
- Fallen or misplaced permit or placard
- Missing, illegible, ambiguous or incorrectly worded sign
- Sign or other parking prohibition installed subsequent to parking
- Stolen or transferred vehicle
- Stolen or lost license plate
- Disabled vehicle
- Medical emergency
- Owner deceased
- Restricted Parking Permit (ticket issued in error)

The online form can be found at <https://www.rva.gov/public-works/parking-enterprise> . After the Board reviews the request, an e-mail notification will be sent with the status of the citation and whether it will be recommended for dismissal, or what the next steps will be if the Board is unable to recommend dismissal.

For additional information, please call 3-1-1 or use the new 3-1-1 mobile app or online portal at [www.RVA311.com](http://www.RVA311.com).

For more information on Public Works, please visit us online at <https://www.rva.gov/public-works> or email us at [AskDPW@RichmondGov.com](mailto:AskDPW@RichmondGov.com)

We’re Social! For updates on DPW-related projects, activities and events visit us on Twitter [@DPW\\_RichmondVA](https://twitter.com/DPW_RichmondVA)

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*The City of Richmond Department of Public Works (DPW) is one of only 178 currently accredited public works agencies in the United States. DPW’s portfolio comprises a wide array of services to include leaf collection; street, sidewalk and alley maintenance; trash collection; recycling; grass cutting; graffiti removal; parking enforcement; urban forestry; street signs; traffic signals and pavement markings and civil engineering. In addition, DPW maintains upkeep on most city buildings; issues permits for working in the city’s right-of-way; manages the RVA Bike Share program and maintains the fleet of city vehicles. DPW’s operating budget comes from the general fund of the City of Richmond. For more information about DPW services, [click here](#) or call 3-1-1.*