
CITIZEN INVOLVEMENT

- Sign up for one of the City's Emergency Preparedness Training Courses to educate yourself, your family and your community on how to be better prepared during a city-wide emergency.
- Training opportunities are held quarterly and FREE for all city residents.

Community Emergency Response Team (CERT) Training

A **FREE** 2 day, 16 hour course, CERT training consists of a combination of classroom and hands-on learning. The program will train you to prepare for and respond to emergencies in your community.



Survivor Day Training

A **FREE** 4 hour class, Survivor Day Training provides families the necessary resources to prepare for an emergency. Participants receive a Survivor Kit with the basic supplies needed to sustain two adults for 72 hours.



Richmond Ready!

Richmond Ready is a concept the City adopted to ensure that the citizens, public safety officials and private partners in planning, are educated in preparedness, response, recovery and mitigation. There are certain preparations that everyone should make to ensure that they and their loved ones are safe and self-sufficient until help can arrive or normal conditions resume:

- Make a plan.
- Build a disaster kit.
- Tune to WRIR 97.3 FM during an emergency.

During an actual emergency, tune your radio to 97.3 FM for official, up-to-the-minute information from the City of Richmond, or call **646-HELP** to request critical services.

FOR MORE INFORMATION

Call:

(804) 646-2504

Email:

askemergencymanagement@Richmondgov.com

Website:

<http://www.rfdva.com>

CITY OF RICHMOND OFFICE OF EMERGENCY MANAGEMENT



Our mission is to plan, prepare for and mitigate emergencies; educate the public on preparedness; coordinate and support responses to and recovery from emergencies; collect and disseminate critical information; and seek and obtain funding and other aid in support of overall preparedness for the City of Richmond.



“ONE City Our CITY”

PREPARE & MITIGATE RISK

The Office of Emergency Management (OEM) prepares for and mitigates risk to the City of Richmond through:

City wide homeland security and disaster planning

Obtaining and managing grants to fund emergency preparedness programs and equipment, coordinating with other City Departments to accomplish overarching City-wide disaster and homeland security goals and managing the coordination of City special events. Additionally, critical information is disseminated through the City's Reverse 911 and Integrated Flood Warning System.

Citizen Outreach

Hosting Community Emergency Response Team (CERT) and Survivor Day training, speaking engagements, our Ask OEM email and citizen request system.

Business Continuity Outreach

Providing emergency planning information and hosting workshops and tabletop exercises to aid local businesses in preparedness efforts.

Continuity of Government

Developing and revising the City's Emergency Operations and Continuity of Operations Plan to ensure City departments are able to respond to and recover from an emergency without a major disruption to the services provided to citizens.

City Building Safety and Security

Providing security and security assessments for all City facilities. In addition, the OEM works with Risk Management and General Services on building evacuation planning and execution.

COORDINATE & SUPPORT RESPONSE

The Office of Emergency Management (OEM) coordinates and supports response through:

Coordination with key City stake-holders

During an incident, the OEM keeps City leaders abreast of the current situation. This includes coordinating the dissemination of information.

Coordination with other jurisdictions

Coordination of State and Federal aid

Emergency Operations Center (EOC) & Mobile Command Unit

The EOC is where coordination of information and resources occurs to support incident management activities. The mobile command unit is a portable command center. In order for successful activation at a moments notice, the OEM maintains a state of readiness for both the City's EOC and mobile command unit. The OEM makes recommendations regarding the need to activate the EOC and when activated runs and staffs both the EOC and mobile command unit appropriately.

Maintaining current support capabilities

This includes tents, power generation, Meals Ready to Eat (MREs), cots, water, personal protection, a radio cache, satellite phones, the state level critical information system and GIS.

Creating or renewing Memorandum of Understanding (MOU)

A MOU establishes a framework of cooperation between two organizations. The OEM maintains MOUs with various organizations that may impact the City during an emergency such as Funeral Homes, Hospitals and the American Red Cross.

RECOVERY FROM EMERGENCY

The Office of Emergency Management (OEM) coordinates recovery from an emergency through:

Coordination with the Virginia Department of Emergency Management

The OEM acts as a liaison between the City and state in matters of impact and recovery and facilitates the fulfillment of all eligibility requirements for state assistance.

Coordination with the Federal Emergency Management Agency

Working through the Virginia Department of Emergency Management, the OEM coordinates with the Federal Emergency Management Agency when a state disaster is declared.

Tracking overall City response

The OEM provides forms for documentation, ensures proper documentation and compiles documentation for submittal. In addition, the OEM completes an after action report with lessons learned and if required will perform an after action meeting.

