



Project Information

The City of Richmond Department of Public Utilities (DPU) is replacing deteriorated sewer mains and reinstating associated sewer service laterals in the alley along the 3200 block of North Avenue. The sewers being replaced have experienced multiple, isolated failures in recent years, and are at risk of continued failure until the entire sewer main is completely replaced. The existing water main will be bypassed above ground in the alley between North Avenue and Garland Avenue to enable the sewer replacement project. To prevent damage to existing utilities such as gas, utility surveys will take place prior to the start of work which will require access to residential properties. The project will commence June 2023 with an anticipated completion date of December 2023. The worksite is bounded to the north by W. Meredith Avenue, to the south by W. Gladstone Avenue, to the east by North Avenue, and to the west by Garland Avenue. In order to minimize impact to local residents, the project will be broken down into two phases where only half of the alley will be closed at a time.

Since this project impacts the alley that many residents utilize to access the rear of their homes as well as trash collection services, the City of Richmond Department of Public Utilities (DPU) and Department of Public Works (DPW) have been planning and working together to deliver a successful project while ensuring minimal disruption to local residents. The phases of work (Phases 1 and 2) are summarized below:

Project Schedule

This work will begin in June 2023 and is anticipated to continue through December 2023, barring any weather delays or other unforeseen circumstances.

Phase 1	Duration: 15 weeks	Southern half of North-Garland Alley closed to thru traffic and residential access. During this closure, the water main and services will be bypassed above ground, the sewer main and laterals will be replaced, and the permanent water main and services will be replaced and buried.
Phase 2	Duration: 15 weeks	Northern half of North-Garland Alley closed to thru traffic and residential access. During this closure, the water main and services will be bypassed above ground, the sewer main and laterals will be replaced, and the permanent water main and services will be replaced and buried.

A Maintenance of Traffic (MOT) plan has been developed by the Contractor performing the work and approved by DPW. Half the alley will be closed at a time, and the closure will remain in place 24/7 until the completion of that respective phase. Work hours are scheduled from 7:00 am to 6:00 pm daily, Monday through Friday. During the work, there will be large trucks and other construction equipment operating daily, which will result in an increased level of noise during working hours. Local residents that live within the active work zone will be required to access their properties from the front and residents that are in the work zone, but outside of the immediate closure will be allowed to access their properties from the alleyway. *Please note that 7:00 am – 8:00 am will be dedicated to staging construction, so there will be minimal noise during this time.*

Each resident will be notified a minimum of 48 hours prior to any work commencing on their respective sewer service lateral that is anticipated to impact their sewer service. This notice will be given via a “door hanger” style tag that will be hand delivered to the residents on an as-needed basis.

Sewer Replacement FAQs

What is the purpose of the project?

To replace multiple sections of sanitary sewer that are at risk of imminent failure. Most sewers were installed in the early 1900's and have deteriorated to the point that they have begun to leak, have failed (collapsed), or are at risk of failure. Multiple in-place repairs have been attempted in recent years but have proven unsuccessful. It has been determined that the entire sewer needs to be replaced and relocated to address chronic issues associated with these sewers.

How will this project affect my sewer service, and how will I be notified?

Our goal is to minimize the impact on residents to the greatest extent possible. As the project continues, the contractor will notify residents via door hanger notices prior to work starting on your sewer service. There may be times when you are asked to limit or reduce the amount of water you discharge to the sewer. A separate door hanger or verbal notification from the contractor will advise you when your sewer service is going to be affected.

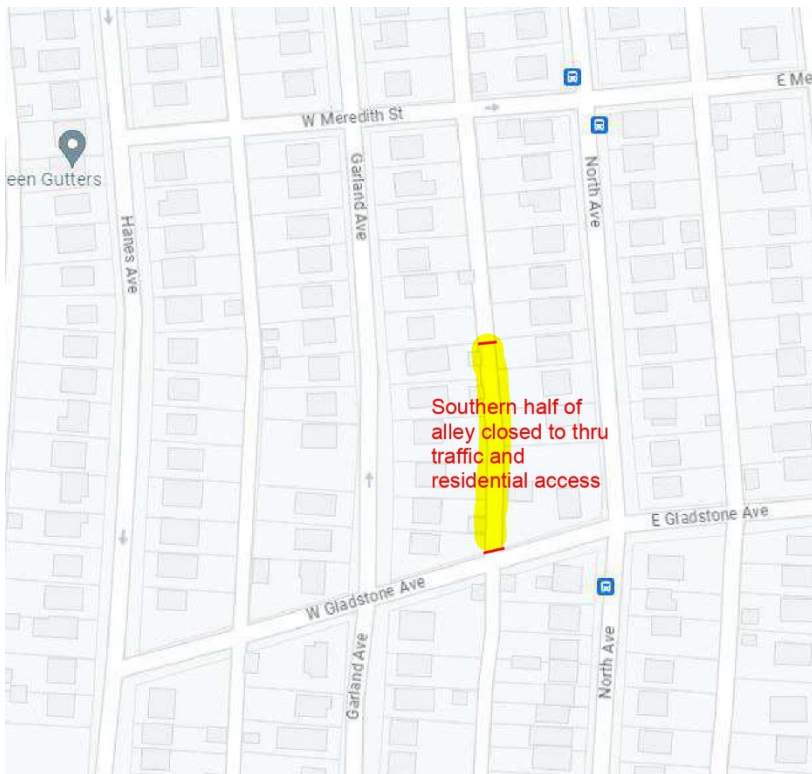
How long will the project take?

This project is scheduled to take seven months to complete. Work will be continuous, Monday - Friday, unless impacted by weather, equipment failure or other unforeseen circumstances.

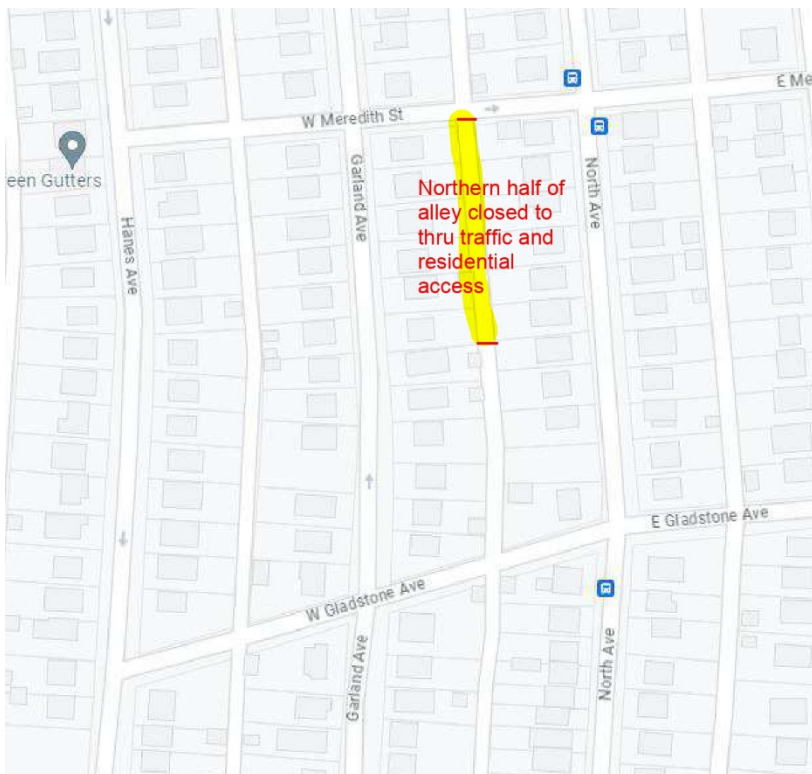
Will I be able to access the garage or driveway behind my house?

Rear residential access will only be permitted if the section of the alley is not closed at that time. Refer to Phase I and Phase II maps below.

Phase 1



Phase 2



Sewer Replacement FAQs [Continued from Page 1]

How will traffic be affected?

The Maintenance of Traffic Plan will be implemented in phases as detailed on the prior pages. Front resident access to properties adjacent to the worksite will be maintained at all times, but thru traffic in the alley will not be allowed. Road closures will be posted on the Department of Public Utilities street closing Twitter feed (@DPUStreetNews). Every effort will be made to allow access to residences when it's feasible and safe.

How will parking be impacted?

Please observe and follow directions of "Closed Lanes" and "No Parking" signs around the work zone areas. Parking will be limited for the safety of citizens as well as construction personnel. Any areas of No Parking will be posted as far in advance as possible, but at least 48 hours in advance of the work being performed.

How will I enter my property if my residence is located within the immediate work zone or the larger traffic detour?

Residents, guests, contractors and delivery trucks will have 24/7 access to the front of the properties. The contractor will accommodate and move equipment as needed to ensure safe access to and from residences if your half of the alley is not closed. If you reside in a neighborhood where direct access is blocked due to road closures, please follow all traffic signage to access your property. Access to private properties will be maintained.

How can I coordinate deliveries and access to my property if I am out of town?

If you live within the work zone, send an email to James.Kvaternik@RVA.gov with your name, address, phone number and expected delivery times and the contractor will coordinate access upon arrival to the work zone. If your address is not within the immediate work zone, deliveries will not be impacted by this project.

How will trash collection be impacted?

Trash collection times will not be impacted by this work; however, residents who live within the immediate work zone based on the respective phase will need to take their trash to the nearest road or at the start of the alley closure, whichever is closest to the resident. If the resident is physically unable to move the trash bins to the pick-up location, send an email to James.Kvaternik@RVA.gov with your name, address, and phone number so trash collection and recycling can be coordinated.

Will law enforcement be present in the work zone during construction?

No.

Will traffic be redirected through adjacent residential streets?

No. "No Thru Traffic" signs will be posted at the entrance to the alleyway at W. Meredith Avenue and W. Gladstone Avenue.

If you have questions or comments about this project, please contact the Department of Public Utilities:

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