

HOW TO APPLY FOR A SHORT-TERM RENTAL PERMIT

PDRZoningAdministration@rva.gov 804-646-6340 www.rva.gov

Access Portal Link HERE

City of Richmond Zoning Administration Revised February 2022

Short-Term Rental: Fact Sheet



The <u>ordinance</u> to permit short-term rentals (Ordinance No. 2019-343) was adopted by City Council on June 22, 2020. The effective date of the ordinance is July 1, 2020. The ordinance permits short-term rentals as an accessory use to a dwelling unit or permitted accessory dwelling unit in all zoning districts which permit residential uses under the following conditions:

Who can operate a short-term rental: The short-term rental operator shall be the property owner. The short-term rental shall be on the lot of the operator's primary residence with the operator occupying the lot at least 185 days each year.

Approval Process: Certificate of Zoning Compliance (CZC) for Short-term Rental (Short-Term Rental Permit) is to be obtained on a biennial basis. The Biennial Fee for CZC is to be \$300 which is intended to cover administration and monitoring costs. Each CZC shall be effective from January 1 of the year in which such certificate is obtained to December 31 of the following year, regardless of the date on which the owner obtains the certificate.

Advertising: The Certificate of Zoning Compliance approval number shall be posted on all advertisements for the property.

Number of nights a short-term rental can operate: The number of nights a short-term rental can operate is not limited.

Number of persons who can rent per night: The total number of adult renters allowed in a short-term rental shall be limited to two adults per available sleeping room. Double booking which consists of more than one booking transaction occurring at the same time is not allowed. The number of children per rental is not limited. Occupancy may be further limited under the Building Code.

Number of sleeping rooms available for rental: The total number of sleeping rooms available for rental is limited to a maximum of 5 sleeping rooms.

Unhosted vs. Hosted Stays: This legislation does not distinguish between hosted and unhosted stays; whole house rentals (unhosted stays) are permitted in all zones as the operator is not required to be on site during the stay

Signage: The short-term rental within the R-1, R-2, R-3, R-4, R-5, R-6, R-7, R-8, R-43 and R-48 zoning districts is permitted to have signage consistent with the signage allowed for home occupations which consists of one non-illuminated wall sign not to exceed two square feet. Short-term rentals in other zoning districts are permitted to have signage as permitted by the district.



Safety Requirements: Smoke detectors shall be present in compliance with the current edition of the Virginia Residential Construction Code. A fire extinguisher shall be present and be accessible at all times. Carbon monoxide detectors shall be present in any room used for sleeping or cooking.

Parking: No additional parking is required for the short-term rental use.

Events: Events and gatherings of persons other than the authorized lodgers are prohibited from occurring at the short-term rental.

Short-Term Rental Zoning Definitions:

Booking transaction means any transaction in which there is a charge to one or more short-term renters by a short-term rental operator in exchange for the occupancy of a short-term rental.

Short-term rental means a room or group of rooms, all within a single dwelling unit of a dwelling use permitted in the district in which such dwelling use is located, used or intended for use as lodging for at least one but fewer than 30 consecutive nights by the traveling public and similar transient guests in return for compensation on a daily basis. The term "short-term rental" is intended to be distinguished from hotels, motels, tourist homes and lodginghouses, shelters, group homes, and similar forms of housing.

Short-term rental operator means an individual who is the owner of a dwelling unit used as a short-term rental.

Short-term renter means any person who contracts with a short-term rental operator to occupy a short-term rental in exchange for a charge for such occupancy, and any companions or guests of such person.

Input on the Implementation of Short-Term Rental Regulations:

Ordinance No. 2019-343 requires City Planning Commission to review the implementation of the ordinance after one year to determine if amendments to the ordinance are needed. If you would like to provide comments on the implementation of the ordinance to be shared with City Planning Commission, please contact Marianne Pitts at <u>Marianne.pitts@richmondgov.com</u> or (804)646-5207.

Short-Term Rental: Fact Sheet



Applying for a Short-Term Rental Permit:

Beginning July 1, 2020, applicants can apply for a Short-Term Rental Permit through the City's <u>Online Permit Portal</u>

(https://energov.richmondgov.com/EnerGov_Prod/selfservice#/home). Required documentation to apply includes the following:

- <u>Short-Term Rental Owner Affidavit</u> acknowledging compliance with the rules for operating a short-term rental (See Supporting Documentation in the Online Permit Portal for a copy of the Short-Term Rental Owner Affidavit)
- A dimensioned floor plan of the layout of the dwelling unit, on which the following are labeled:
 - 1. the use of each room;
 - 2. the occupancy level of sleeping rooms;
 - 3. the cooking facilities, if applicable;
 - 4. the location and size of emergency egress and rescue openings; and
 - the location of fire extinguishers and smoke and carbon monoxide detectors
- Proof of Primary Residency: See the Owner Affidavit for required documentation.

Prior to issuance of the Certificate of Zoning Compliance for the Short-Term Rental Permit, an inspection of the building, structure or premises shall be required in order to verify conformance with applicable regulations (Sec. 30-1020.3 of City Code).

Reporting a Zoning Violation regarding a Short-Term Rental:

If you are aware of a property operating a Short-Term Rental without a Short-Term Rental Permit or in violation of the rules for operating a short-term rental, contact the Zoning Administration office via telephone at 804-646-6340 or send an email to: <u>PDRZoningAdministration@richmondgov.com</u>. Additionally, complaints can be submitted via <u>RVA311</u>

Please provide a detailed description of the violation and an accurate property address. Once an alleged violation is reported to our office, it is assigned to enforcement staff for investigation by researching records and, if necessary, performing an on-site inspection. If our office determines that a property violates a zoning requirement, a Violation Notice & Correction Order is sent to the owner and/or occupant of the property. The violator is normally given thirty (30) days to abate the violation, as Virginia law requires a 30-day appeal period. If a violation is not abated or an appeal filed, a summons may be issued for criminal court. Violation of the Zoning Ordinance is a Class I misdemeanor, subject up to a \$2,500 fine and/or up to a year in jail.



CITY OF RICHMOND Department of Planning & Development Review Zoning Administration

PDRZoningAdministration@RVA.gov

PERMIT NUMBER: STR-050000-2022		ISSUE DATE: 2/2/2022	
SITE ADDRESS:	900 East Broad Street Richmond, VA 23219	PARCEL NUMBER: E0000175001	
PERMIT DESCRIPTI	ION: Short-Term Rental: 3 bedrooms		
ZONING DISTRICT: R-4		ZONING USE: Residential (Single Family)	
SQUARE FEET: 720		ON-SITE PARKING:0.00	
OWNER INFORMATION		APPLICANT INFORMATION	
John/Jane Doe		John/Jane Doe	
900 East Broad Street		900 East Broad Street	
Richmond, VA 23212		Richmond, VA 23212	

TERMS AND CONDITIONS

Short-Term Rental: Downstairs area in single-family house, three (3) bedrooms, max occupancy three (3) adults per bedroom. A floor plan must be conspicuously posted within the short-term rental. The Short-Term Rental Permit Number shall be displayed on all advertisements. Smoke detectors, a fire extinguisher, and carbon monoxide detectors shall be present in compliance with the current edition of the Virginia Uniform Statewide Building Code.

This Certificate acknowledges compliance with Chapter 30 (Zoning) Division 14, Section 30-697.1(9) of the Richmond City Code, and confers no rights with respect to the Virginia Uniform Statewide Building Code (VUSBC).

This Certificate expires on December 31, 2023



William C. Davidson, Zoning Administrator

Date

900 East Broad Street, Room 110 • Richmond, VA 23219 • 804.646.6340 • www.RVA.gov

SHORT TERM RENTAL PERMIT



Please proceed to the next page for pictorial instructions.

Access Portal Link HERE

https://www.rva.gov/planning-development-review/online-permit-portal



CITY OF RICHMOND Department of Planning & Development Review Division of Zoning Administration 900 East Broad Street City Hall – Room 110 Richmond, Virginia 23219

E-mail: PDRZoningAdministration@RVA.gov

(804) 646-6340: Office

Steps to Request a Short Term Rental (STR) permit in the OPP:

- 1. SELECT ""Apply" on the top Dashboard.
- 2. SELECT "Short Term Rental or Short Term Rental Condo" under Application Assistant.
- 3. CLICK on the "+" on "Locations"
- 4. Input the desired Address Information in the "Search" Box under "Address Information"
- 5. SELECT "Search" and Address choices will appear
- 6. SELECT "Add" for the appropriate displayed Address and the Address will appear.
- 7. SELECT "Next"
- 8. Input the Short Term Rental description in the "Description" box on the Permit Details screen.
- 9. SELECT "Next"
- 10. CLICK on the "+" on "Owner Add Contact"
- 11. Input the desired Owner Name Information in the "Search Name, E-mail, or Company" Box
- 12. SELECT "Search" and Owner Name choices will appear
- 13. SELECT "Add" for the appropriate displayed Owner Name and the Name will appear.
- 14. SELECT "Next"
- 15. CLICK on the "+" on "Add Contact" box
- Input the desired name of the person with the Contact type selected in the "Search Name, E-mail, or Company" Box
- 17. SELECT "Next" and it will display the "More Info" screen
- 18. SELECT the correct "Building Type" for the Short Term Rental listing
- 19. Input the number of rooms that will be rented under 'No. of rooms being rented"
- 20. Input the number of Smoke Detectors in the rental
- 21. Input the number of Carbon Monoxide Detectors in the rental.
- 22. Indicate the number of Fire Extinguishers available in the rental
- 23. Indicate the full square footage or total dimensions of the short term rental
- 24. Indicate your URL or website listing for your short term rental
- 25. Input the number of On-Site and Off-Site Parking spaces available for your Short Term Rental
- 26. SELECT "NEXT" and it will display the "Attachments" screen
- 27. CLICK on the "+"on "Proof of Residency" box; available files will appear.
- 28. SELECT the appropriate file and SELECT "Open" OR double-click the appropriate file.
- 29. CLICK on the drop-down of the "Supporting Documentation" on the top Dashboard.
- 30. SELECT "STR Owner Affidavit" from the drop-down and the document will appear
- 31. Complete/initial/sign/date the form
- 32. Scan and save the signed form as a PDF on your device.
- 33. CLICK on the "+" on "Short Term Rental Affidavit Add Attachment" box; available files will appear.
- 34. SELECT the appropriate file and SELECT "Open" OR double-click the appropriate file.
- 35. CLICK on the "+" on "Short Term Rental-Floor Plan"; available files will appear
- 36. SELECT the appropriate file and SELECT "Open" OR double-click the appropriate file
- 37. SELECT "Next" and the Summary Page will appear. Verify the information on these pages.
- 38. SELECT "Submit" and a message (in green at the top of the screen) should state that your application was successfully submitted. No fees are due at this time and after review, you will receive another E-mail alerting you that an invoice has been produced.





Step 12a. You may also verify the property owner's information via the City Assessor's office by accessing the following link: <u>Richmond Zoning Map</u>.

Step 12b. You can also access the Zoning Map via the City Assessor's page by visiting www.rva.gov, and navigating to the Assessor of Real Estate link under the Menu Bar.

Access Portal Link HERE

RC Menu Bar	VIRTUAL CITY HALL SOCIALS PAGE CITY NEWS
The Diamond District	
Guaranteed Income Pilot Learn about the Richmond Resilience Initiative, our basic income pilot.	
Get Vaccinate	
COVID 19 Updates	
Capital Improvement	
Marcus Alert	Diamond District
Special Event Planning	
Mayor	
Council	
City News	
911/Emergency Communications	me Pilot
Adult Drug Court	
Ambulance Authority	itiative, our basic
Animal Cate and Control	>
Assessor of Real Estate	

Access Portal Link HERE

https://www.rva.gov/planning-development-review/online-permit-portal

Step 15. The **More Info** screen will display. All areas indicated with (*) are required.

Please indicate the following:

- 1. Building Type
- 2. Number of Rooms to be Rented
- 3. Number of Smoke Detectors
- 4. Number of Carbon Monoxide Detectors
- 5. Number of Fire Extinguishers
- 6. Square Footage
- 7. Website or URL (if available)

Select NEXT

8. Parking Spaces

Step 16. The Attachments screen will display. Please note that the following are <u>required</u> <u>attachments</u> and <u>must</u> be uploaded to the portal:

- Proof of Residency
- Short Term Rental Affidavit
- Short Term Rental Floor Plan

List of acceptable documents (page 3)

Step 17. You can locate the Short Term Rental Affidavit under Supporting Documentation → Zoning tab at the top of the dashboard page.

Print/complete form, SCAN/SAVE to computer/device, then upload/attach to plan in blue box.

Access Portal Link HERE

Short-Term Rental Permit: Owner's Affidavit

	TO BE COMPLETED BY THE APPLICANT		
	SHORT-TERM RENTAL OPERATOR NAME:		
	PRIMARY RESIDENCY ADDRESS:		
	SHORT-TERM RENTAL OPERATOR EMAIL ADDRESS:		
	SHORT-TERM RENTAL OPERATOR PHONE NUMBER:		
l fields highlighted			
	Please read and initial your understanding of each condition Only a short-term rental operator shall operate the short-term rental.		
	The short-term rental operator shall reside on the premises 185 days per year		
	A maximum of two (3) sleeping rooms are permitted. A maximum of two (2) persons over the age of 18 shall occupy each sleeping		
	room.		
	occupancy.		
	At least one person in the short-term renter party shall be 18 years of age or older		
	No short-term rental may have more than one booking transaction for the same		
	date. The Short-Term Pontal Permit Number shall be displayed on all advertisements		
	No short-term rental operator shall offer, allow, provide, or advertise a short-term		
	rental for any commercial use not customarily incidental, including, but not limited		
	or any gathering of persons other than the authorized short-term renter.		
	(INITIAL BY EACH)		
RE	Use of each room		
nt-review/online-permit-portal	Occupancy level of sleeping room(s)		
	Location and dimension(s) of door(s) and/or window(s)		
	Location of Carbon Monoxide Detector(s)		
	Location of Fire Extinguisher(s)		

Location of smoke detector(s)

Step 18. Please complete all fields highlighted with:

Access Portal Link HERE

Short-Term Rental Agreement:

THIS AGREEMENT, entered into this	day of,	, 20, by and				
between The Zoning Administration Office of the City of Richmond and						
(owner), who is responsible for and controls the real property						
located at	(Tax Map), in the				
City of Richmond, Virginia, hereinafter referred to as, "Responsible Party".						

WITNESSETH:

- The "Responsible Party" understands, agrees and stipulates that the conditions set forth will be met. This waiver is voluntarily and freely made with the full knowledge of its effect and consequences.
- The "Responsible Party" also consents and agrees that the Zoning Administrator or his duly authorized agent(s) may enter the property, on reasonable notice to the "Responsible party", for the purposes of determining compliance with the subject Short-Term Rental Permit and take such action as may be necessary to bring about complete conformance with all terms and conditions of this agreement.
- · This Agreement shall be interpreted in accordance with laws of the State of Virginia.
- This is a fully integrated Agreement and contains the entire Agreement between the
 parties. Any prior written or oral Agreements that are different in terms, conditions and
 provisions of this Agreement shall be of no effect and shall not be binding upon either
 party unless referred to herein.
- No amendment or modification at this Agreement shall be valid unless expressed in writing and executed by the parties hereto in the same manner as the execution of this Agreement.

BY:		(Print Name)
OWNER:	NO NO.	(Signature)

Step 20. Proof of Residency Documentation.

All submitted documentation <u>must</u> meet the listed criteria.

Access Portal Link HERE

https://www.rva.gov/planning-development-review/online-permit-portal

Short-Term Rental Permit: Primary Residency Documentation

Primary Residency Requirement

Ordinance No. 2019-343 requires that a short-term rental shall be on the lot of the operator's primary residence with the operator occupying the lot at least 185 days each year.

To provide verification of primary residency at the property, please provide:

- · Two (2) documents from the primary list; and,
- · Two (2) documents from the primary or secondary list

Original documents must show your name and the address of your current residence as it appears on the application.

Primary Proof of Residency Documents

- Virginia current driver or commercial driver license displaying the current address
- DMV-issued ID card displaying the current address
- · Employer payroll check stub issued within the last two months
- Social security statement for the current calendar year
- Internal Revenue Service W-2 tax form not more than 12 months old

Secondary Proof of Residency Documents

- Virginia voter registration card mailed to you by your local registrar
- Current automobile insurance bill (cards or policies are not accepted)
- Certified copy of school records/transcript or official report card issued within the last year (online courses not accepted)
- Monthly bank or credit card statement not more than two months old
- Receipt for personal property taxes paid within the last year to the Commonwealth of Virginia or a Virginia locality
- Medical or dental bill issued within the last two months
- Official correspondence from a governmental agency displaying the applicant's name and current address (DMV issued documents without postmarked envelopes are not accepted)
- Credit report issued to the applicant issued within the past 6 months

Step 21. Attach all required documents, as well as any additional documents that you may deem useful or essential.

*If the background is still blue in each required tile, the upload attempt was unsuccessful so please try re-uploading once again.

*If the background is white, select **NEXT**

Step 22. The **SUMMARY** screen will display. Once you have confirmed that all the information you input is correct, <u>select</u> SUBMIT.

Apply for Permit - Short Term Rentals *REQUIRED \checkmark ocation Contact Aore Inf Attachments ubmit Submi Locations Site Address 900 E Broad St, , Richmond, VA 23219 Parcel Number 0010515 E0000175001T Basic Info Туре Short Term Rentals Description Three (3) bedrooms, two (2) baths home used on a part time basis for short term rentals. The unit will house a maximum of 5 guests, with each room housing 1-2 guests. 02/02/2022 Applied Date Contacts Applicant John/Jane Doe 900 e broad st, richmond, 23219 Owner CITY OF RICHMOND DEPT. OF PUBLIC UTILITIES CITY OF RICHMOND More Info Top Main Menu **Building Types** Condo Unit One Family \checkmark Two Family Three or more Family No. of rooms being rented Number of Smoke Detectors Number of Carbon Monoxide Detectors Number of Fire Extinguishers Square Footage 720 URL Link to your Rental Page www.rva.gov **On-Site Parking Spaces** 2 **Off-Site Parking Spaces** Attachments Proof of Residency STR_FAQ_20200629.pdf Short Term Rental Affidavit form_ShortTermRental_OwnerAffadavit.pdf Short Term Rental Floor Plan STR Checklist_Blank2.pdf Create Template

Step 23. If changes are required to the application, you may save the submission as a draft (<u>Select</u> Save Draft). This will save your current application, and will allow you to return at a later point to complete the process, after which you may submit the application.

Step 24. Upon completion, you will receive a verified status (✓), along with a **Plan Number.**

Access Portal Link HERE

https://www.rva.gov/planning-development-review/online-permit-portal

Step 25.

- No fees are due at this time.
- Staff will review and begin processing your application.
- If all information is provided and complete, you will receive an Email notification regarding your <u>INVOICE</u>. Please submit your payment upon receipt of this notification.
- If incomplete, staff will email you for the additional information.

