

**USER GUIDE** 

# How to apply for a Certificate of Zoning Compliance Home Occupation - Residential Permit

PDRZoningAdministration@rva.gov | 804-646-6340 | www.rva.gov

Access Portal Link HERE

https://www.rva.gov/planning-development-review/online-permit-portal

City of Richmond
Zoning Administration
Revised January 2022

A CERTIFICATE OF ZONING COMPLIANCE (CZC) is a permit issued by the Zoning Administration Office that certifies conformance with the City's Zoning Ordinance, and is typically required to obtain a license to operate a business in the City of Richmond (the CZC also certifies conformance of a business at the respective physical location).

# WHEN TO RE-APPLY FOR A CZC PERMIT

The CZC application is typically a **one-time only** process that lasts for the duration of the business, with some exceptions. You are <u>required</u> to apply for a <u>NEW</u> CZC permit pending any changes to the following:

- Address/Location/Tenancy of the business
- Name of the business
- Ownership of the business
- <u>Use/Function</u> of the business
- Starting a <u>Second</u> or <u>Third</u> business <u>in addition</u> to your First/Primary business.

# FEE

Home Occupation

\$75.00

# WHEN CAN I EXPECT MY PERMIT?

Pending no unforeseen circumstances, you will typically receive your approved permit within <u>10 business</u> days from the date of <u>payment</u>. The permit will be sent electronically (via email) or by mail. You may utilize either copy to apply for your business license. Once approved, please contact the City of Richmond's Finance Department regarding your <u>Business License</u>:

Finance Department/Business License Unit

City Hall, 900 East Broad St, Rm 103
Finance@rva.gov
804-646-6662

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CITY OF RICHMOND

DEPARTMENT OF PLANNING
& DEVELOPMENT REVIEW

ZONING ADMINISTRATION

# OF ZONING COMPLIANCE

PDRZoningAdministration@Richmondgov.com

PLAN NUMBER:CZC-100000-2022

ISSUE DATE:1/6/2022

SITE ADDRESS: 900 E Broad Street

Richmond VA 23219

PARCEL NUMBER: E0000175001

Home office for ABC Craft store specializing in hats, handbags, scarves and cosmetic jewelry. Online retail sales only. No clients will be seen at this location, and there will

be no onsite sales or transactions.

ZONING DISTRICT: R-: SQUARE FEET: 20

POD: ON-SITE PARKING: 2.00

PLAN DESCRIPTION:

LOCATION OF OFF PREMISES PARKING:

BZA CASE:

ZONING USE: Single Family Residential

SUP/CUP ORDINANCE: PARKING REQUIRED: OFF-PREMISES PARKING:

Drive Way

# BUSINESS INFORMATION

ABC Craft Store 900 E Broad Street Richmond, VA 23219

# APPLICANT INFORMATION

John/Jane Doe 900 E Broad Street Richmond, VA 23219

### OWNER INFORMATION

City of Richmond, Public Utilities 900 E Broad Street Richmond, VA 23219

# TERMS AND CONDITIONS

Zoning: Home Occupation: Home Office for craft and accessories business. Subject to Home Occupation Rules as agreed.

This Certificate acknowledges compliance with Chapter 30 (Zoning) of the Richmond City Code, and confers no rights with respect to the Virginia Uniform Statewide Building Code (VUSBC).

# Sample Certificate

William C. Davidson, Zoning Administrator

Date

900 EAST BROAD STREET, ROOM 110 \* RICHMOND, VA 23219 \* 804,646,6340 \* FAX 804,646,6948 \* WWW.RICHMONDGOV.COM

# Access Portal Link HERE

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# CITY OF RICHMOND

Department of Planning & Development Review Division of Zoning Administration 900 East Broad Street City Hall – Room 110 Richmond, Virginia 23219

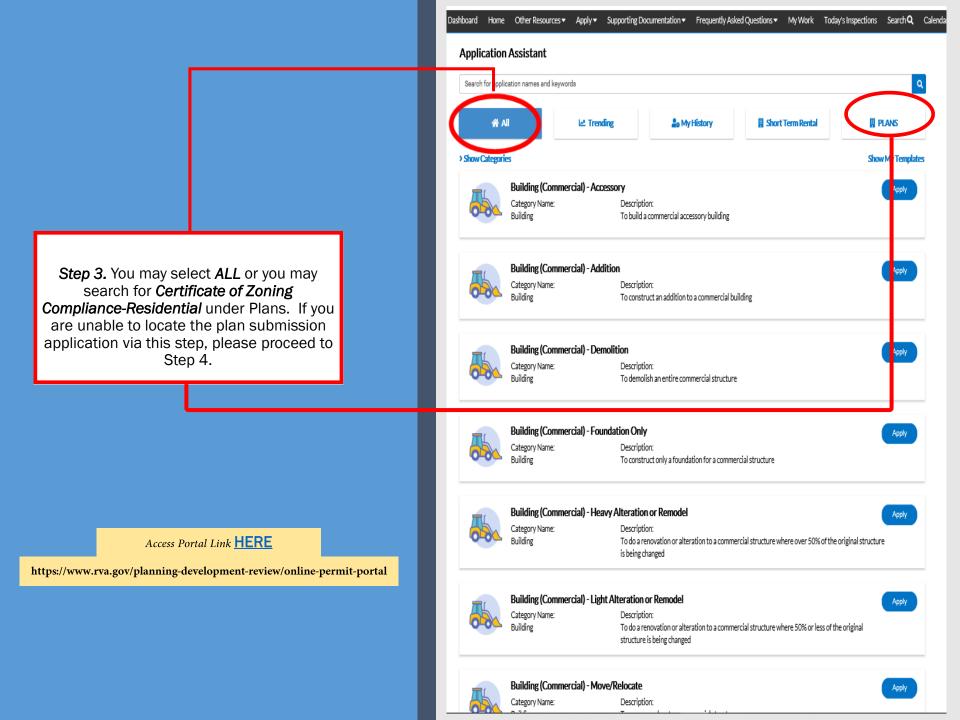
E-mail: PDRZoningAdministration@RVA.gov

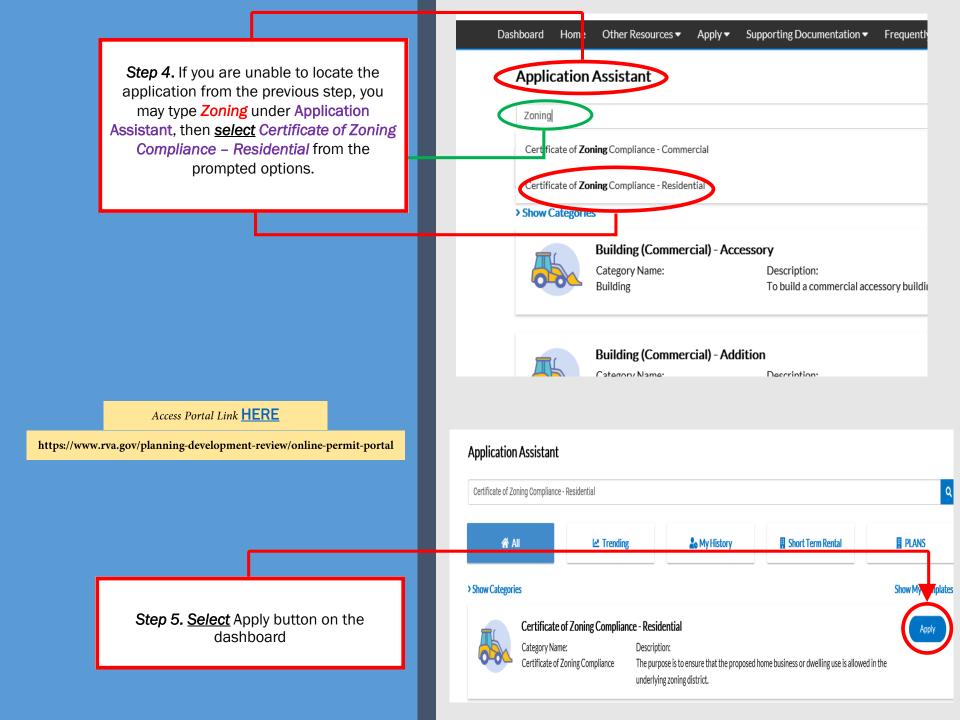
(804) 646-6340: Office

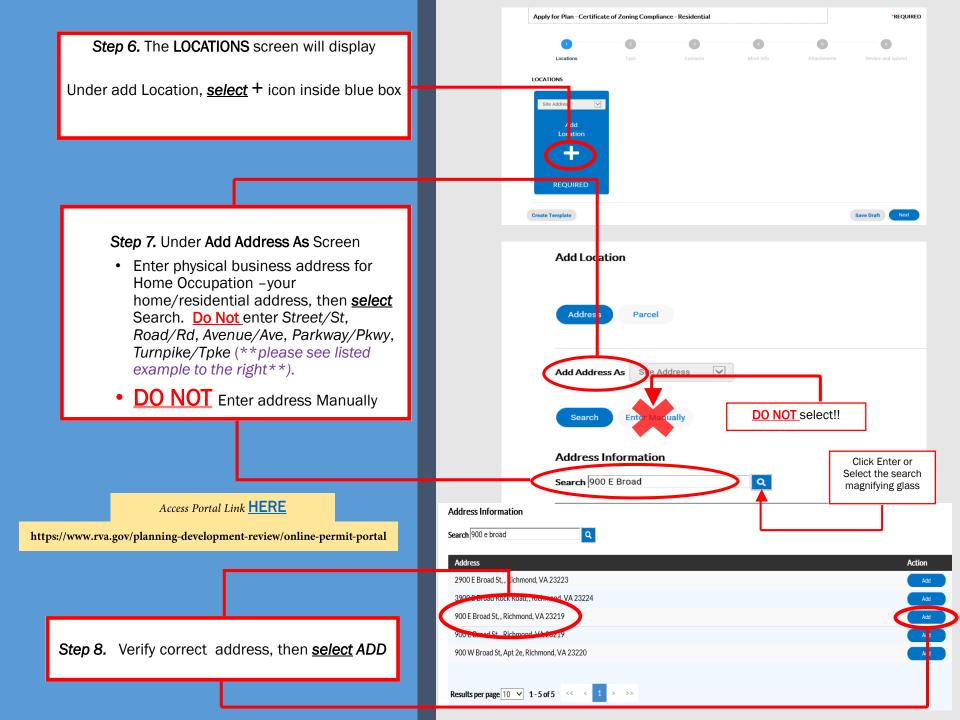
# Steps to Request a Certificate of Zoning Compliance (CZC) for a Home Occupation in the OPP:

- SELECT ""Apply" on the top Dashboard.
- 2. SELECT "Certificate of Zoning Compliance -Residential" from "Zoning" search under Application Assistant.
- 3. SELECT "Apply" from Certificate of Zoning Compliance -Residential
- Click on the "+" on "Add Location"
- 5. Input the desired address information in the "Address Information" Box. DO NOT Enter Manually.
- 6. SELECT "Search" and address choices will appear.
- 7. SELECT "Add" for the appropriate displayed Address and the Address will appear.
- 8. SELECT "Next"
- 9. Under "Plan Type", in the "Description" field, type in the business description for the proposed business
- 10. Input the size of the space to be used as an office in the dwelling or apartment in the "Square Feet" field.
- 11. SELECT "Next"
- 12. CLICK on the "+" on "Property Owner Add Contact"
- 13. Input the desired Owner Name Information in the "Search Name, E-mail, or Company" Box
- 14. SELECT "Search" and Owner Name choices will appear
- SELECT "Add" for the appropriate displayed Owner Name and the Name will appear.
- 16. SELECT "Next" and this will display the "More Info" screen
- 17. CLICK on the drop-down of "Plans"
- 18. SELECT "Yes" or "No" (If you have a floor plan, you will attach it later)the desired Contact type Information from the drop-down
- 19. CLICK on the "If Other, Specify" field and enter Home Occupation
- Input the size of the space to be used as an office in the dwelling or apartment in the "Square Feet" field.
- 21. CLICK on the "Residential Uses" drop-down
- SELECT the type of dwelling unit.
- 23. Input additional contact information under "Additional Contacts"
- 24. Input additional business information under "Notes"
- 25. CLICK on the drop-down of "I am authorized to submit this application"
- 26. SELECT "Yes"
- 27. SELECT "NEXT" and it will display the "Attachments" screen
- 28. CLICK on the drop-down of the "Supporting Documentation" at the top of the Dashboard, then click on "Zoning"
- 29. SELECT "Zoning Owner Affidavit" and the document will appear
- 30. Complete the information in the top half of the form and check the box marked "Home Occupation"
- 31. After reading the Home Occupation rules (2nd page), sign and date the form
- 32. Scan and save the signed form as a PDF on your device.
- 33. CLICK on the "+" on "Please sign and attach affidavit Add Attachment" box; available files will appear.
- 34. SELECT the appropriate file and SELECT "Open" OR double-click the appropriate file.
- 35. SELECT "Next" and the Summary Page will appear. Verify the information on these pages.
- 36. SELECT "Submit" and a message (in green at the top of the screen) should state that your application was successfully submitted. No fees are due at this time and after review, you will receive another E-mail alerting you that an invoice has been produced.

Welcome to Self Service Step 1. CREATE new account or **Log** into your existing account. Search Public Records Login or Register This tool can be used to search for This tool can be used to apply for a Login to an existing or create a new account. You can also find help if you existing permits, plans, inspections, permit, plan or license. code cases, requests and licenses. forgot your login information. Pay Invoice Use this tool to pay for individual Explore the map to see the activity Click here to find out about certain invoices. occurring in your neighborhood. events like holidays and public hearings. Access Portal Link HERE https://www.rva.gov/planning-development-review/online-permit-portal Welcome to Self Service Search Public Records My Account This tool can be used to search for This tool can be used to apply for a Click here to access your account existing permits, plans, inspections, permit, plan or license. information. Step 2. Select Apply button on dashboard code cases, requests and licenses. Pay Invoice Use this tool to pay for individual Explore the map to see the activity Click here to find out about certain invoices. occurring in your neighborhood. events like holidays and public hearings.







**Step 9.** Address <u>and</u> Parcel Number should display IF previous step was completed correctly (see example).

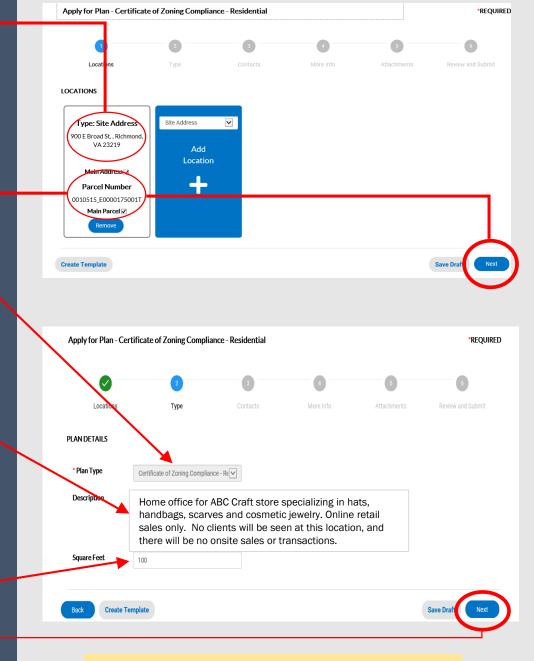
Step 10. Select Next

Access Portal Link HERE

# Step 11. The Plan Details screen will display

- Plan Type is automatically preset and does not require revision
- You <u>MUST</u> enter a <u>DETAILED</u> business description for the proposed business. Please include the following information:
  - Are sales virtual/online or in-person?
  - Are you seeing clients at this location? If yes, how many, how frequently, and between what hours?
  - For TRANSPORTATION BUSINESSES/SERVICES, are you utilizing a Commercial Vehicle for your residential business? If yes, what is the year/make/model of the vehicle?
  - Where will Commercial Vehicle be parked when not in use?
- You MUST enter square feet information (area/room devoted to business only. Do not input the square feet for the entire house or apartment; just the room or area that will be utilized as an office space).

Step 12. Select NEXT



https://www.rva.gov/planning-development-review/online-permit-portal

**Step 13.** The **CONTACTS** screen will display. The Property Owner's information is **required.** 

From Add Contact under Property Owner,

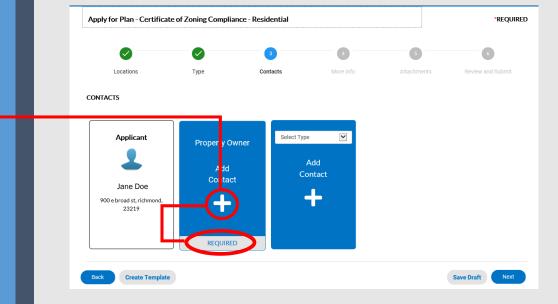
select + icon inside blue box

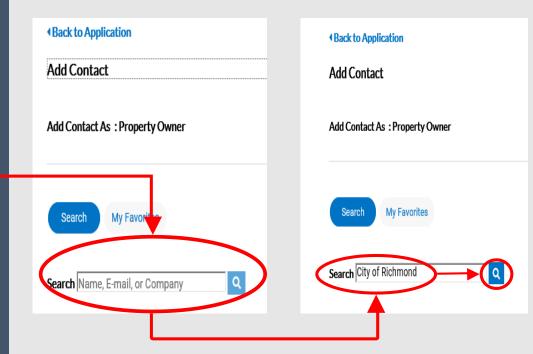
Access Portal Link HERE

https://www.rva.gov/planning-development-review/online-permit-portal

Step 14a. Required - Property Owner as listed by the City Assessor's office. (Please note that this is not the Management Company)

Enter property owners Name, E-mail, <u>or</u>
 Company, then <u>select</u> Search.





**Step 14b.** You may also verify the property owner's information via the City Assessor's office by accessing the following link:

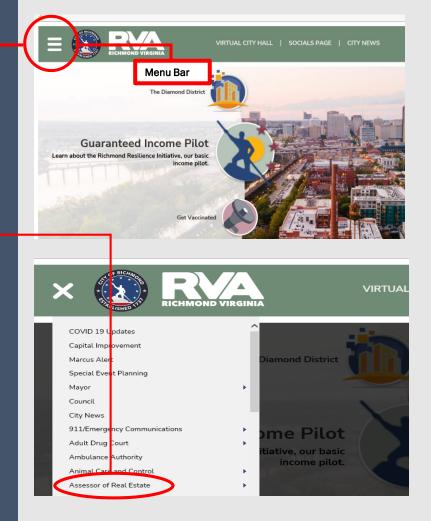
<u>Richmond Zoning Map.</u>

Step 14c. You can also access the Zoning Map via the City Assessor's page by visiting www.rva.gov, and navigating to the Assessor of Real Estate link under the Menu Bar.

# Access Portal Link HERE

https://www.rva.gov/planning-development-review/online-permit-portal

**Step 15.** Verify the correct Property Owner's information, then <u>select</u> ADD



W	RICHMOND	SPRUILL-ACCTS PAYBL	RICHMOND	
☆	CITY OF RICHMOND	DAWES LEE - FIRE STATION 11	CITY OF RICHMOND	dd
☆	CITY OF RICHMOND	DEPT. OF PUBLIC UTILITIES	CITY OF RICHMOND	Add
☆	CITY OF	SCHOOL BOARD	CITY OF	Add

**Step 16.** Property Owner's information should display IF previous step was completed correctly (see example).

Select Next.

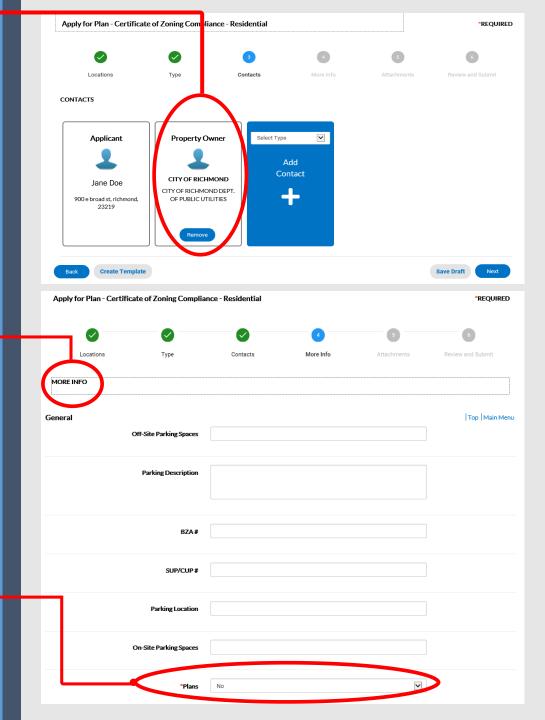
Access Portal Link HERE

https://www.rva.gov/planning-development-review/online-permit-portal

Step 17. The More Info screen will display

**Step 18.** All areas indicated with (\*) are required.

Under Plans, you may select No if you are not submitting a Floor Layout/Design Plan for your Home Office space.



**Step 19.** Under <u>If Other, Specify</u> enter Home Occupation.

**Step 20.** Enter square feet information (the area devoted to business only (i.e. the size of the room to be utilized as an office)

**Step 21.** Please <u>select OTHER</u> for Home Occupation – Residential.

**Step 22.** Under <u>Residential Uses</u>, please indicate if you live in a:

- One Family
- Two Family (two units)
- Three or More Family (apartment building/complex)
- Condo
- Or if this is for a Baby Sitting business

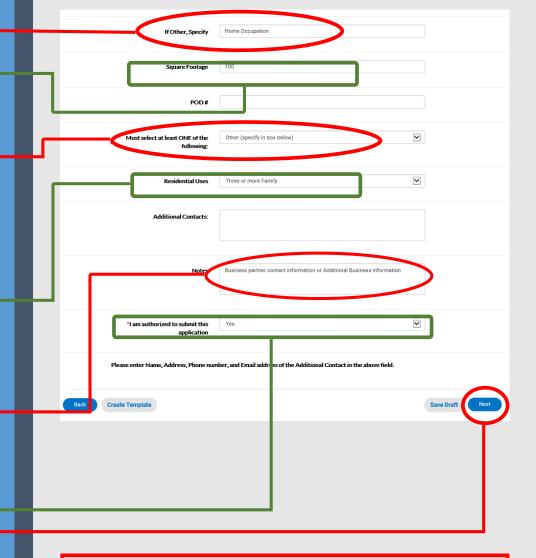
**Step 23.** Please enter any additional contact information or other information regarding your business under **Notes**.

Step 24. Select YES under authorization.

Select Next.

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# Other/Home Occupation

Use this to apply when your home or apartment will be used to operate a business and a business license is required.

(Example: Establish a marketing or consulting business within a portion of the residence).

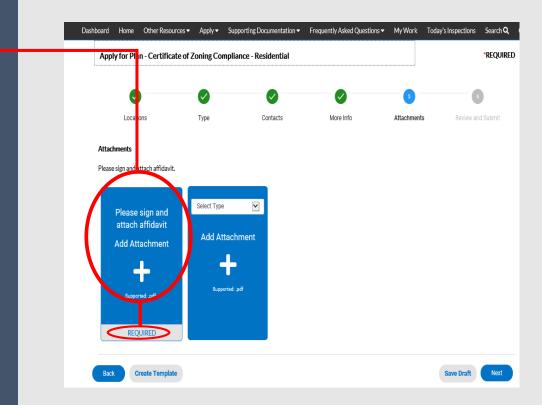
Step 25. The Attachments screen will display. The Owner Affidavit form is REQUIRED. A copy of the Owner Affidavit form would have been sent to you in the initial email received with these instructions. Please download and complete the form, then upload to the portal.

To upload attachment, <u>select</u> "Please sign and attach affidavit – Add Attachment" (select + icon inside blue box).

Access Portal Link HERE

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Step 26. If you do not have a copy of the form, select Zoning Owner Affidavit under Supporting Documentation → Zoning tab at the top of the dashboard page.





# OWNER AFFIDAVIT FORM - Page 1

# To Be Completed by Applicant

(Complete <u>ALL</u> items highlighted in

YELLOW )

Important: The Property Owner is not required to sign the document, but you are required to obtain the Owner's permission prior to applying for your Zoning permit. The City's Zoning Ordinance requires that our office notify the Property Owner(s) of any potential business on their property, thus the Owner will receive a copy of the Home Occupation CZC permit. If no consent was provided to you by the Property Owner prior to approval, you will NOT be reimbursed for any fees paid for your permit.

Prior to signing, please review Page 2 (Home Occupation Rules) to be sure that you can meet all of the requirements (#1-#8). If you can meet all of the Home Occupation rules, you can then sign and date the Affidavit.

# Access Portal Link HERE

https://www.rva.gov/planning-development-review/online-permit-portal

Please review
ALL pages of
the
OWNER
AFFIDAVIT form



# City of Richmond, Virginia

# Department of Planning and Development Review, Zoning Administration Division 900 East Broad Street ◆ City Hall - Room 110 ◆ Richmond, Virginia 23219

· https://www.rva.gov/planning-development-review/zoning-administration

Office: (804) 646-6340 • Facsimile 804-646-6948

TO BE COMPLETED BY THE APPLICANT Applicant must complete <u>ALL</u> items.					
HOME-SITE ADDRESS: APARTMENT NOISUITE.					
APPLICANT'S NAME: EMAIL ADDRESS:					
BUSINESS NAME (IF APPLICABLE):					
TRADE NAME (IF APPLICABLE):					
PROPERTY OWNER:					
PROPERTY OWNER ADDRESS:					
CERTIFICATION (MUST CHECK ONE)					
Home Occupation (See page 2)—I acknowledge that I am certifying and affirming that I have rightfully received authorization of the property owner for operate my home business. I will comply with the home occupation rules & my signature (below) confirms my knowledge and understanding of the conditions of approval in the Zoning Ordinance. I further certify that I reside on the premises identified and understand the owner and/or agent will obtain a copy of this approval and document.					
Ownership Change (Multi Family or Commercial)—I acknowledge that I am certifying and affirming that I am rightfully the new owner of such building. I acknowledge that I am certifying and affirming that I will comply with ALL rules and my signature (below) confirms my knowledge and understanding of the conditions of approval in the Zoning Ordinance.					
■ Tenant Change – I acknowledge that I am certifying and affirming that I have rightfully received authorization of the property owner OR agent for property owner to operate the commercial business requested at this site location as a new tenant. I acknowledge that I am certifying and affirming that I will comply with ALL rules and my signature (below) confirms my knowledge and understanding of the conditions of approval in the Zoning Ordinance. I further certify and understand the owner and/or agent will obtain a copy of this approval and document.					
Wireless Communications (Small Cell) — I acknowledge that I am certifying and affirming that I have rightfully received authorization of the property owner (s) OR agent for property owner (s) to install a small cell facility on private property located inside an enclosure of no more than six cubic feet in volume, or in the case of an antenna that has exposed elements, the antenna and all its exposed elements can fit within an imaginary enclosure of no more than six cubic feet. I acknowledge that I am certifying and affirming that I till comply with the ALL rules and my signature (below) confirms my knowledge and understanding of the conditions of approval in the Zoning Ordinance. I further certify and understand the owner and/or agent will obtain a copy of this approval and document.					
Failure to comply with the above rules constitutes a violation of the Zoning Ordinance subject to a revocation of approval and fine; if convicted, of up to one-thousand (\$1,000) dollars and/or up to one (1) year in jail.					
SIGNATURE					

1

# OWNER AFFIDAVIT FORM - Page 2

# **Home Occupation Rules**

# Access Portal Link HERE

https://www.rva.gov/planning-development-review/online-permit-portal

Please review

ALL pages of
the
OWNER

AFFIDAVIT form



# City of Richmond, Virginia Department of Planning and Development Review, Zoning Administration Division 900 East Broad Street • City Hall - Room 110 • Richmond, Virginia 23219

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 Office: (804) 646-6340 • Facsimile 804-646-6948

### HOME OCCUPATION RULES

#### HOME OCCUPATION

Any occupation, profession, business or enterprise which is incidental and secondary to the principal use of the premises as a dwelling unit.

The following provisions shall apply to home occupations in all districts in which they are permitted by the use of regulations set forth in the Zoning

- (1) Employment. Only persons living together as a family on the premises shall be employed on the premises in the conduct of the home occupation.
- 2) Location. The home occupation shall be conducted within the dwelling unit or within a completely enclosed accessory building on the same property, provided that the home occupation use of an accessory building shall be permitted only when authorized by exception granted by the board of zoning appeals pursuant to section 30-1040.3 of the Zoning Ordinance. Use on an accessory building for motor vehicle parking or incidental storage of products or materials used in conjunction with a home occupation conducted within the dwelling unit shall not require an exception. There shall be no outside activity or outside storage of products or materials in conjunction with any home occupation.
- (3) Area. The home occupation, whether located in the dwelling unitor in an accessory building, shall not occupy an area greater than the equivalent of 25 percent of the enclosed and heated floor area of the dwelling unitor more than 500 square feet, whichever is less. Areas within enclosed buildings and use for parking of vehicles as may be required by section 30-640.2 of the Zoning Ordinance shall not be included in calculation of the area devoted to the home occupation.
- (4) Appearance. There shall be no signs, other than specifically permitted by article V of this chapter, and no displays or alterations to the exterior of the building or premises that would distinguish it as being devoted to a non-dwelling use.
- (5) Intensity/traffic. Visitation byclients, oustomers, vendors or other visitors associated with the home occupation, including deliveries, shall not exceed a total of four vehicles perday, normore than two persons at any one time, and shall occur only between the hours of 8:00 AM and 6:00 PM.
- 5) Vehicles. Parking or storage of vehicles shall be subject to the limitations set forth in section 30-640.2 of the Zoning Ordinance, provided that no more than two vehicles used in conjunction with a home occupation shall be parked or stored on the premises either outside or inside a completely covered enclosed building.
- (7) Prohibited activities. In conjunction with any home occupation, no product shall be offered for sale directly to customers on the premises, there shall benchousing of persons for compensation, and there shall be no repair of vehicles or internal combustion engines.

The following uses or activities shall be prohibited as a home occupation; beauty salons, barber shops, manicure or pedicure services, massage therapy, medical or dental offices and clinics, catering businesses, kennels, veterinary clinics and similar uses or activities.

- (8) Performance. There shall be no process or activity conducted or equipment operated that generates any noise, whration, odor, smoke, fumes, glare or electrical interference discernable to the normal senses beyond the lot lines of the property on which the home occupation is conducted. In the case of a home occupation conducted in a dwelling unit other than a single-family detached dwelling, such impacts shall not be discernable to the normalisenses outside of the dwelling unit. Theuse or storage or both of hazardous materials of such type or in such quantities not normally permitted in a residential structure shall be prohibited.
- IOTE: No vehicle that exceeds an empty weight of six thousand five hundred (6,500) pounds, semi-trailer or commercial vehicle shall be parked or stored outside of a completely endosed building. For the purposes of this section, a commercial vehicle is defined as a load or empty motor vehicle that exceeds an empty weight of six thousand five hundred (6,500) pounds, a trailer or semitrailer, designed or regularly used for carrying freight, merchandise, or more than ten (10) passengers, including buses.

Effective 7/8/2021

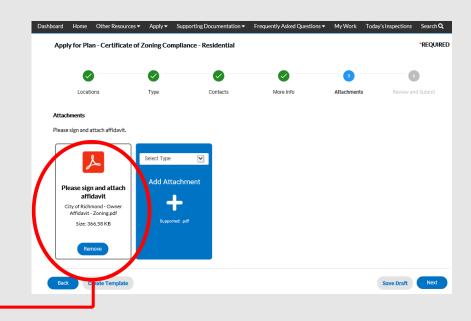
**Step 27.** Print/complete form, SCAN/SAVE to computer/device, then upload/attach to plan in blue box.

\*If box has white background **Select NEXT.** 

\*If background is still blue, please try again.

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Please review ALL pages of the OWNER AFFIDAVIT form

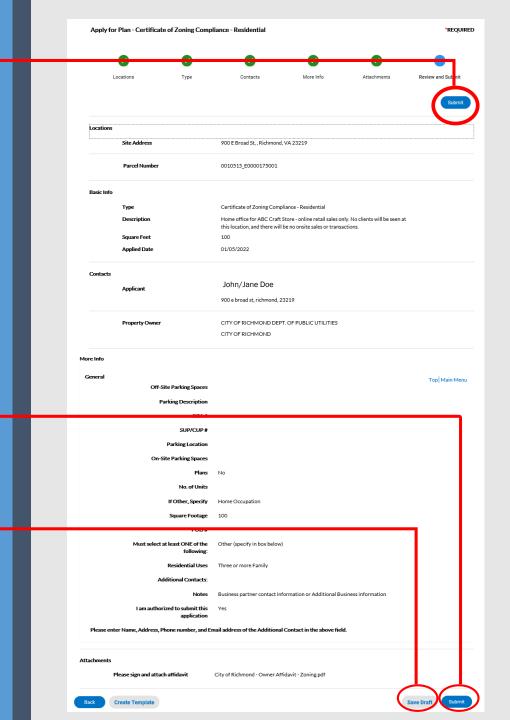
Step 28. The SUMMARY screen will display.

Once you have confirmed that all the information you input is correct, select SUBMIT.

Step 29. If changes are required to the application, you may save the submission as a draft (Select Save Draft). This will save your current application, and will allow you to return at a later point to complete the process, after which you may submit the application.

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**Step 30.** Upon completion, you will receive a verified status (✓), along with a Plan Number.

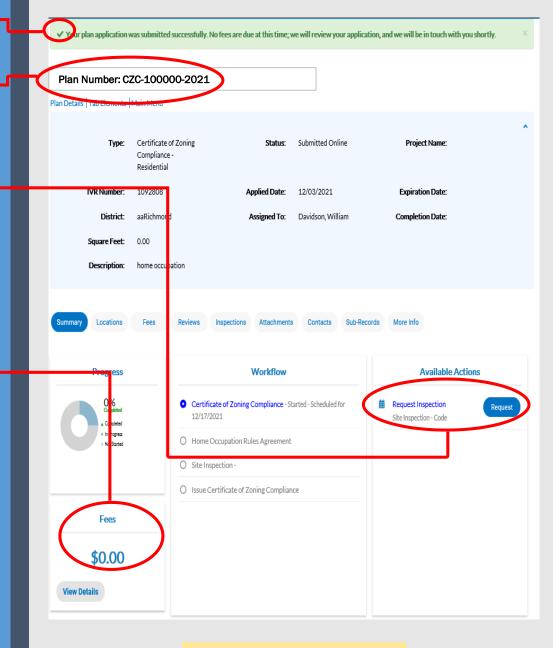
Step 31. You DO NOT need to request an inspection for your Plan. If an inspection of the property is required, you will be contacted by the assigned Zoning staff member regarding this inspection.

# Step 32.

- No fees are due at this time.
- Staff will review and begin processing your application.
- If all information is provided and complete, you will receive an E-mail notification regarding your <u>INVOICE</u>. Please submit your payment upon receipt of this notification.
- If incomplete, staff will email you for the additional information.

Step 33. Once you have received your APPROVED Certificate of Zoning Compliance (CZC) permit, please contact the City of Richmond's Finance Department regarding your business license:

Finance Department/Business License Unit City Hall, 900 East Broad St, *Rm* 103 Finance@rva.gov 804-646-6662



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