

NOTICE TO CONSUMERS of CITY OF RICHMOND WATER UTILITY



CITY OF RICHMOND
DEPARTMENT OF PUBLIC UTILITIES



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

State Health Officials have advised the City of Richmond Department of Public Utilities (DPU) of a failure to perform all required monitoring in accordance with the Virginia Department of Health Waterworks Regulations in September of 2021. However, state health officials believe that there is no need for concern about the safety of your water because past records show that the water utility has had no documented problems.

DPU is required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the month of September 2021, one hundred and twenty (120) samples were taken as required. However, one sample result indicated the 'Presence' of coliform bacteria. In this instance, an additional step to confirm whether E. coli was also present was not completed. Because of this missed step in September, we cannot officially attest to the quality of our drinking water during that time frame. However, a repeat sample as well as upstream and downstream samples were collected the same day. All three samples showed the 'Absence' of coliform bacteria. Additionally, all required monthly

Continued on reverse

Continued from reverse

samples (including the 120 for coliform bacteria) both before and after September 2021 have met or exceeded health standards.

There is nothing you need to do at this time. Since September 2021, we have collected the required 120 bacteriological samples each month and all have met the required standards. DPU produces an annual Consumer Confidence Report with detailed information on the quality of your drinking water. It is available for download at www.rva.gov/public-utilities.

For more information, please contact: Audrey Brubeck, Laboratory Operations Manager for the City of Richmond Department of Public Utilities, 1801 Commerce Road, Richmond, Virginia 23224 or (804) 646-5777.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.