In 2016, the Internal Affairs Division received a total of 163 complaints/investigations, which included 160 formal and 3 informal. As the table below shows there was a -7.39% decrease in the overall number of complaints/investigations received in 2016 as compared to 2015. During the same period the number of informal complaints/investigations decrease -62.5% while there was a -4.76% decrease in formal complaints/investigations.

2015/2016 Comparison

Year	Formal Complaints	Informal Complaints	Total			
2015	168	8	176			
2016	160	3	163			
% Change	-4.76%	-62.5%	-7.39%			

As noted below there was also a decrease in the number of both citizen and department generated complaints/investigations.

2015/2016 Comparison

Year	Citizen Complaints	Dept. Generated Complaints/Investigations	Total
2015	87	89	176
2016	86	75	163
% Change	-1.15%	-15.73	-7.39

In 2016, the Internal Affairs Division investigated 66 complaints involving allegations of serious misconduct; 20 of these investigations involved possible criminal activity. The other services investigated 94 complaints while 3 incidents were handled informally at the request of the complainant. A total of 86 complaints were received from citizens while the Department initiated 75 investigations.

Year	Fact Finding	IA Criminal	Excessive Force	IA Imp Action	IA Pub Integrity	Informal	Serv Imp Action	Totals
2015	39	16	7	12	0	8	94	176
2016	41	14	6	5	0	3	94	163

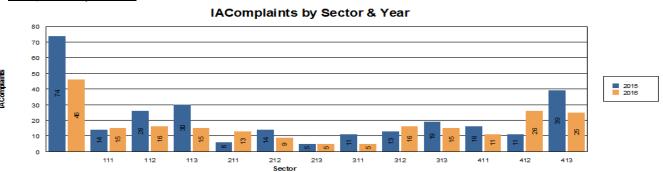
The below table is a comparison of investigative <u>findings</u> for 2015 and 2016. In 2015, there were 86 policy violations resulting from 148 investigations. In 2016 there were 95 policy violations resulting from 137 investigations. This was an increase in investigations resulting in violations from 58.11% in 2015 to 69.34% in 2016.

	2015		2016	
FINDING	#	%	#	%
Exonerated	18	10	19	12
Exonerated Other Violation	0	0	4	2
Unfounded	14	8	2	1
Unfounded Other Violations	0	0	0	0
Not Substantiated	10	6	9	6
Not Substantiated Other Viol.	0	0	5	3
Substantiated	15	9	60	37
No Improper/Other Viol	3	2	3	2
No Improper Action	20	11	12	7
Improper Acton	68	39	23	14
No Further Action* No Further Action Required	24	13	13	8
Withdrawn*	2	1	3	2
Open*	2	1	10	6
Totals	176	100.00%	163	100.00%

^{*} Note: For the purposes of this report completed investigations does not include: No Further Action 2015 (24) and 2016 (13), Withdrawn 2015 (2) and 2016 (3), or Open 2015 (2) and 2016 (10).

The attached charts break down complaint/investigation, disciplinary, and missed court investigations by several categories:

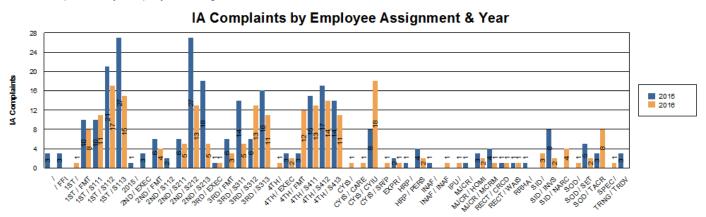
Complaints by Sector:



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- The first two columns for 2015 and 2016 in the above chart did not list a sector because an address was unknown or the incident occurred in another jurisdiction.
- In 2015 Sector 413 had the highest number of incidents with 39 in the year. In 2016 Sector 412 had the highest number of incidents with 26 in the year. The fewest number of incidents in 2015 was in Sector 213 with 5. Sector 213 and Sector 311 with both having 5 in 2016.
- The number of incidents in each sector reflects all incidents, including those against specialized unit officers and off duty officers that occurred in those sectors. In addition, all incidents and disciplinary actions taking place at headquarters appear in Sector 413.

Complaints by Employee Assignment:



 This report indicates that employees assigned to 1st /Sector 113 and 2nd /Sector 212 with both having the highest number of investigations (usually disciplinary actions) in 2015 (27) and Community Youth and Intervention Unit (CYIU) in 2016 (18).