



Back Door Service

The department of Public Works, Solid Waste Management Division is pleased to offer "Back Door" service for refuse collection to assist residents who are elderly or who have physical and/or mental disabilities.

This service permits Solid Waste personnel to enter your private property to service (empty and return) one super-can. This service is provided only on your collection day.

An update on the status of the disability of the residents served is mandatory every three (3) years. In order to obtain Solid Waste Back Door service, the following is required:

- A certificate or medical note on physician's letterhead signed by a certified physician licensed to practice in the state of Virginia shall be considered proof or evidence of that disability.
- Current medical certifications are required every three (3) years upon notification from Solid Waste Management and mailed to the address listed below:

**Department of Public Works
Solid Waste Management
1654 Commerce Road
Richmond, VA 23224**